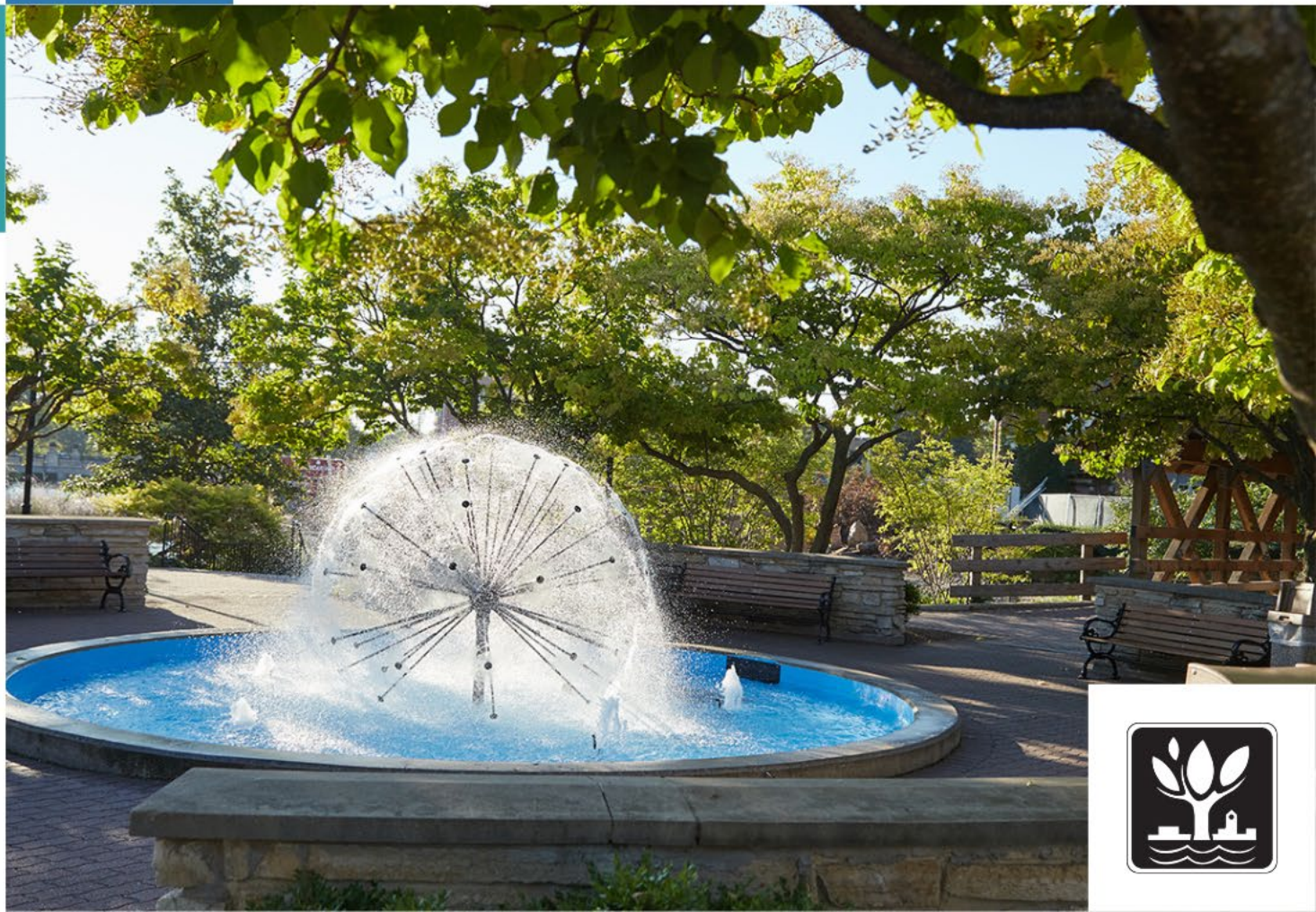


Bridge to 2023

Priorities Plan Update

April 2022





Tonight's Discussion

1

Plan recap & how we'll report our progress

2

Overall status of five priority areas

3

In-depth focus: Public safety & Sustainability

4

Next steps

Recap & Reporting



Naperville, Illinois PRIORITIES PLAN 2021



■ Priorities Plan approved December 2021

■ Community vision of five equal priorities & associated goals

- Financial stability & economy, housing choice, infrastructure & utilities, public safety, sustainability

■ Goals form the basis for staff efforts in 2022 and beyond

■ Updates delivered to Council this month & October

- Priorities divided between two presentations to allow for a deeper look at progress in each area
- Tonight: Public Safety & Sustainability
- October: Financial Stability & Economy, Housing Choice, Infrastructure & Utilities
 - Updates/related actions in these areas ongoing
 - Part of Council agendas (e.g. monthly financial reports)

Priorities Overview



Financial Stability & Economy

Promote development of the local economy and be a good steward of city tax revenues

ON TRACK

- Established balanced budget for 2022
- On track to meet cash reserve & debt reduction goals by the end of year
- Monitoring & reporting local economic indicators



Housing Choice

Support housing and neighborhoods for all stages of life

ON TRACK

- Voluntary Affordable Housing Program before PZC April 20, targeting late May/early June for City Council first reading
- Affordable senior/IDD housing - Council approval of major business terms - May/early June; development team selection - anticipated in June



Infrastructure & Utilities

Provide infrastructure, electric service, and water/wastewater services that are reliable and safe, contributing to quality of life and economic development

MONITORING

- Bids for capital projects coming in higher due to inflation, world volatility & industry-wide material/labor shortages
 - Staff negotiating to lower costs, put contracts in place earlier, and revisit standards that can be adjusted without sacrificing reliability
 - Example: water main replacements



Public Safety

Provide a safe and secure community for all Naperville residents and businesses

ON TRACK



Sustainability

Work within City government and community partners to act sustainably and make Naperville more resilient

MONITORING



Public Safety

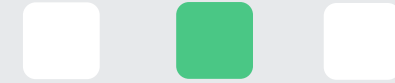


Police Priority Goals - Overview

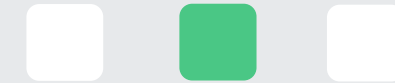
Priority Goal

Status

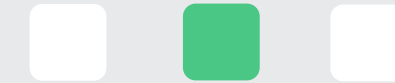
Increase public support & trust in the Police



Continue investment in Police training, education & succession planning



Implement technological enhancements



Not started



Ongoing



Complete - part of operating procedures

Investing in a Safe & Secure Community

INCREASING PUBLIC SUPPORT & TRUST

- Regularly **sharing crime statistics**
- Proactively communicating police business - press releases, Naper Notify, and social media
- Implementing **body-worn cameras** in 2022
- Fifth year of **#SaferNaper** campaign
- **Making PD staff easily accessible** and available to meet with the community
- Open data portal and public safety crime map
- **Community presentations and forums** – 450 in 2021 and 167 to date in 2022
- Making **community education program** requests available online

TRAINING, EDUCATION & SUCCESSION PLANNING

- **CIT training** – 62% of sworn officers trained
- Virtual reality training system (VirTra)
- **Scenario-based training**
- **Investment in officer wellness** through internal peer support team; adding external team
- Continued leadership education
- **Lateral transfer program** – 18 officers
- Benchmarking for best practices
- Participation in professional organizations – Illinois Chiefs Association, International Chiefs Association, and Police Executive Research Forum

TECHNOLOGY ENHANCEMENTS

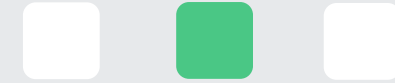
- Next Gen 911 – Working on additional features (e.g. video from cell phones)
- **CAD/RMS project** – will bring an award for a consultant to Council in the second quarter of 2022; anticipate vendor selection and request to Council in fourth quarter of 2022 or early in 2023
- Drone utilization
- Real-time command center
- Power BI utilization for **data analytics**
- Community Camera Registration Program

Fire Priority Goals - Overview

Priority Goal

Status

Promote and foster community risk reduction



Continue investment in Fire training, education & succession planning



Explore new ways of service delivery while adapting to changing community needs



Not started



Ongoing



Complete - part of operating procedures

Investing in a Changing Community

PROMOTE & FOSTER COMMUNITY RISK REDUCTION

- Community Risk Reduction “**message of the month**” on social media
- **Community Advocate Response team** – Match frequent 9-1-1 callers with appropriate resources to meet their long-term needs and reduce what are typically non-emergency calls – **70 people engaged with regularly in Q1 of 2022, with 19 having been connected to appropriate resources, reducing 9-1-1 calls for service**
- Additional early warning devices for severe weather - **2 new solar powered warning sirens**

TRAINING, EDUCATION & SUCCESSION PLANNING

- 4 current chief officers have received the **Chief Fire Officer** credential through Center for Public Safety Excellence (CPSE) - 2 currently pursuing; 3 line officers have received **Fire Officer designation** through CPSE
- **8-week in-house fire academy** with 10 new hires to focus on physical skills, mental preparation, emotional coping skills, and Naperville- specific procedures
- **Significant Incident Advocate Team** to provide additional mental wellness support

NEW WAYS OF SERVICE DELIVERY/ADAPTING TO CHANGING NEEDS

- **Exploration of alternative transport** for mental health/low-acuity calls for service – right size the response (vehicle size, end location) to provide the right care with the right resources

Key Takeaways



Goals outlined for both Police & Fire in the Priorities Plan are underway



Continued emphasis on training, education, and succession planning in both Police and Fire, including physical and mental wellness



Focus on service enhancements through technology implementation and data analysis to meet the specific needs of our community

ON TRACK



Sustainability



Priority Goal

Status

Update

Implement a Green Purchasing Program



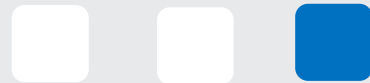
Working with North Central students to study current sustainable procurement guidelines & develop outline for potential Naperville policy

Determine appropriate metrics and reinstate publication of the City Sustainability Report on a biannual basis



Soliciting input from stakeholders (NEST, residents, Sustainability Team, etc.) to develop appropriate metrics to be reported through the City's open data portal and future semi-annual Sustainability Report

Revise permit applications to capture waste/recycling data and sustainability efforts



Commercial scavenger license application updated to gather more data on waste/recycling from commercial properties; SECA application updated; special event permit application to be updated for 2023 events

Collaborate with community partners to create a Sustainability Outreach and Engagement Program



Emerging Leaders assigned program development with oversight from Sustainability Coordinator, who will manage program upon completion

Pursue opportunities to increase & expand the City's renewable energy sources with IMEA & through our renewable energy program



Letter sent to IMEA from Council offering Naperville as a partner to test and establish renewable energy and storage technologies and requesting canceled coal-based contract be replaced with renewables; March meetings with IMEA leadership



Not started



Ongoing



Complete - part of operating procedures

Growing a Sustainability Program

Sustainability workplan set by Council in August 2021

- **76 goals** to be completed by the end of 2028
- **18 complete, 22 in progress, 36 not started as of April 2022**
 - Completed/underway include: energy efficiency info/testing as part of permit review/inspection process, encouraging developers to use sustainable construction practices, advancing multi-stakeholder collaboration

One employee currently dedicated to advancing sustainability workplan & building program through outreach

Approximately 800 hours of meetings/follow-up since June 2021: 53% of working hours

Point of contact

NEST (meetings/follow-up)

CLEAN (meetings/follow-up)

Third-party vendors

- Develop responses with staff
- Approximately 100 hours spent since August 2021 meeting with & managing these vendors (solar, zero-emissions, software, electric vehicle infrastructure, etc.)

Municipal Leadership

Manage Sustainability Team

Project manager for outreach and engagement program

Bid reviewer for relevant RFPs (e.g. solar energy) and grant reviewer

Facilitates sustainability efforts on Special Events Team

Community Leadership

City representative on sustainability to:

- Argonne National Lab
- Metropolitan Mayors Caucus Environment Committee
- Naperville Earth Week
- Illinois Solar Energy Association
- Nicor Gas
- North Central College

Outreach & Engagement

Presenter at:

- GreenTown Rockford Conference
- ILCMA Winter Conference
- NACC Corporate Social Responsibility Committee
- Park District Green Team podcast
- Loyola University Sustainability Class
- Naperville LWV event
- Sustainable DuPage Lunch and Learn

Workplan Action

In addition to previous slide's efforts, the following is underway in 2022:

- Developing Electric Lawn Equipment Incentive Program
- Bikeability & walkability studies
- Auditing previous GHG studies & writing RFP for consultant to update GHG inventory in 2023
- Working with NEST Waste Committee on suggested ordinance updates


Moving Forward

- In 2021 & 2022, approximately **400 hours** spent managing, evaluating requests and responses for proposals submitted that were not originally part of workplan
 - Examples: solar rebates as part of state's energy bill, NEST recommendation to stop using REP fund to purchase RECs
- Anticipate future resources to successfully achieve workplan items
 - Needs continually defined as program matures and efforts grow in scope and time
 - **Full-time sustainability position**
 - Budgeted in 2022 for hire in second half of year
 - Manage bikeability/walkability assessment, vet incoming vendor/third-party requests, assist with GHG inventory RFP, lead voluntary GHG reporting, assist with outreach & engagement

Key Takeaways

MONITORING

 Priority goals underway

 Future resources may be needed to balance approved workplan goals with requests to engage and items outside of the approved workplan

Next Steps

1 Public webpage updated

- 2** October 2022: Update #2
- Focus on financial stability, infrastructure, and housing choice
 - Alignment with 2023 budget presentation



A photograph of a modern, multi-story building with a dark facade and large windows. In the foreground, there is a circular fountain with two jets of water spraying upwards. To the left, there are some green plants and a set of concrete steps leading up to the building. A blue rectangular overlay covers the right side of the image, containing the text "Questions and Discussion" in white. A thin white horizontal line is positioned below the text.

Questions and Discussion
