



**Special  
Instructions for  
Solar Customers**

**Access Empower at**

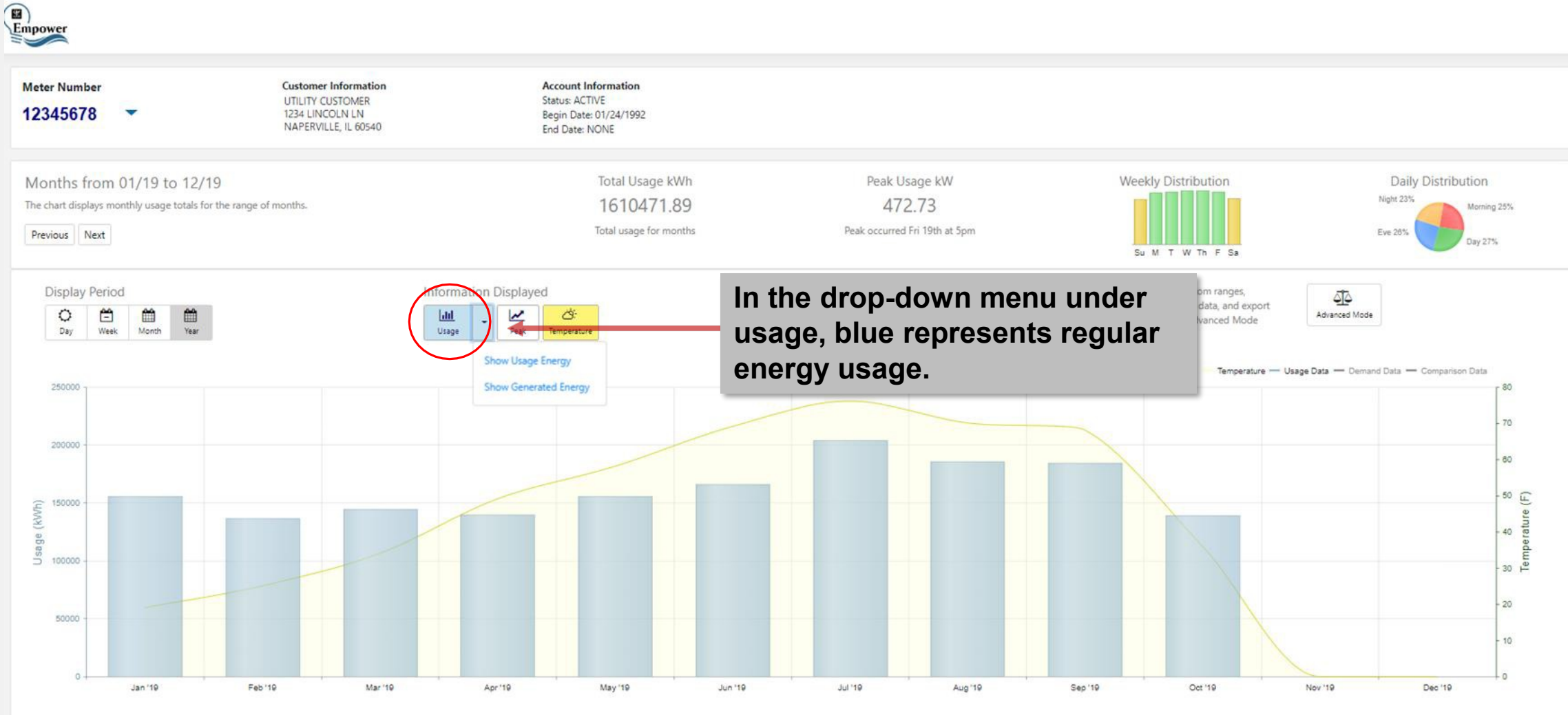
**<https://www.empowernaperville.com>**





**Customers with solar panels** can view their energy in two ways: their regular energy usage and the energy generated by their solar panels.

- Solar customers can toggle back and forth through the pull-down menu under **Usage**.
- When the blue usage button is shown, the customer's regular energy usage is displayed.





**Customers with solar panels** can view their energy in two ways: their regular energy usage and the energy generated by their solar panels.

- The red pull-down menu (**Generated**) shows the energy generated by a customer's solar panels.



Meter Number: 12345678

Customer Information: UTILITY CUSTOMER, 1234 LINCOLN LN, NAPERVILLE, IL 60540

Account Information: Status: ACTIVE, Begin Date: 01/24/1992, End Date: NONE

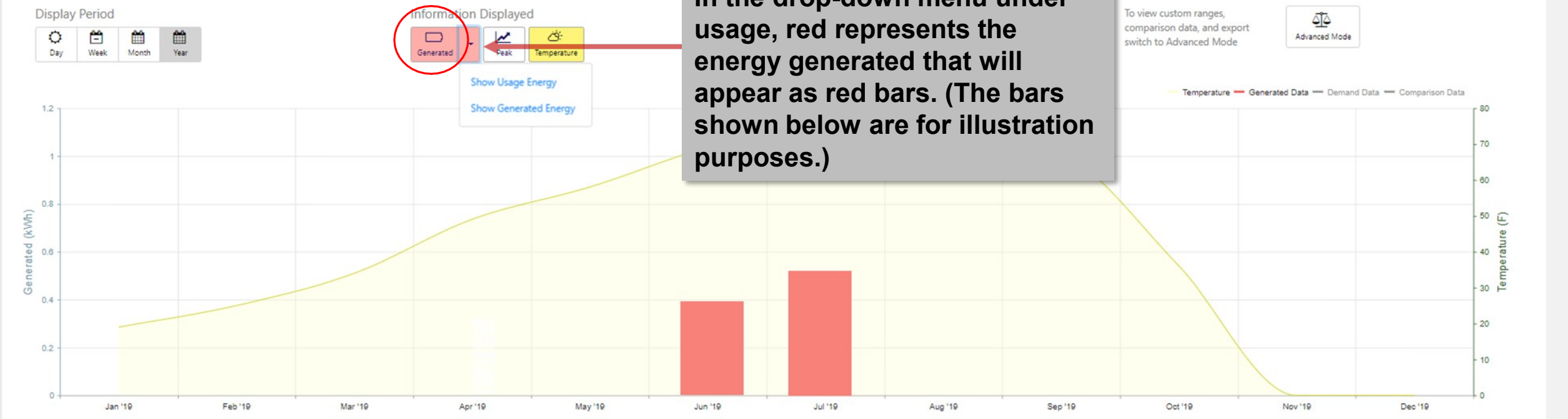
Months from 01/19 to 12/19

Total Generated kWh: 0.00

Peak Generated kW: 0.00

Weekly Distribution: Su M T W Th F Sa

Daily Distribution: Day NaN%, Eve NaN%, Night NaN%



In the drop-down menu under usage, red represents the energy generated that will appear as red bars. (The bars shown below are for illustration purposes.)



**How can I get my  
Empower  
questions  
answered?**

- **Visit**  
**[www.naperville.il.us/empower](http://www.naperville.il.us/empower)**
- **Submit a question through the**  
**[City's Help Center](#)**