

# NAPERVILLE POLICE DEPARTMENT



ANNUAL REPORT  
**2023**



# Table of Contents

- 4 OUR MISSION & VISION
- 5 A NOTE FROM CHIEF ARRES
- 6 ABOUT US
- 7 POLICY & BUDGET
- 8 ANNIVERSARIES
- 9 SERVICE RECOGNITION
- 10 AWARD RECOGNITION
- 11 COMMUNITY ENGAGEMENT
- 12 TECHNOLOGY
- 13 TRAINING
- 14 PROFESSIONAL STANDARDS
- 15-18 CRIME & INCIDENT DATA

## Naperville Police Department

**Jason R. Arres**  
Chief of Police

**Chad Bissegger**  
Deputy Chief of Patrol

**Jason Zbrozek**  
Deputy Chief of Investigations

**Russell Matson**  
Deputy Director of Administrative Services



630-420-6666



[www.naperville.il.us/NPD](http://www.naperville.il.us/NPD)



[www.facebook.com/NapervillePD](https://www.facebook.com/NapervillePD)



[www.twitter.com/NapervillePD](https://www.twitter.com/NapervillePD)



1350 Aurora Avenue  
Naperville, IL 60540

# Our Mission

It is the mission of the Naperville Police Department to provide extraordinary service to the community while protecting life and property.

## Our Vision

1

Integrity – We are committed to actions that reflect honesty and integrity at all times, regardless of the circumstances.

2

Employees – We are committed to working together as a team and serving the community with dignity and respect.

3

Accountability – We acknowledge, as a department and as a staff, the need to account for and accept responsibility for our actions.

4

Community Partnership – We are committed to collaborating with the entire community to build a partnership based on engagement, trust, and transparency as we carry out the great responsibility of enforcing laws and ordinances with the community, not on the community.

5

Diversity – We recognize the value of varying backgrounds, beliefs, perspectives, and experiences as being vital to our understanding and meeting the community's needs.

# A Note from Chief Arres

To the Naperville Community:

In a year marked by good policework, community engagement, and progress on long-term projects, there is a lot to report from 2023.

Crime rates remained low for a city of our size. We were fortunate to see a decrease in crimes against persons and only a slight increase in property crimes compared to the year before. Still, our emergency telecommunicators answered more than 63,000 9-1-1 calls and our officers were either dispatched to or proactively initiated more than 76,000 events over the course of 2023.

Keeping up with that volume of work takes a large and well-trained staff. We hired and trained 30 new employees and conducted ongoing training for our existing staff. Year after year, our training continues to improve, particularly in the area of scenario-based training. In 2023, our Professional Development and Training Unit facilitated nearly 7,900 hours of in-house training for our employees.

Improvements are also underway to enhance both our workspace and how we do business day-to-day. We completed a remodel of our patrol area, the first of many projects to update, renovate and enhance our 33-year-old building. We also continued to set the foundation for two monumental technology projects – the replacement of our radio system as well as our Computer Aided Dispatch (CAD), Mobile Data Terminal (MDT) and Records Management System (RMS) solutions. Our radio system is critical in that it connects us to our staff in the field, while the CAD/MDT/RMS systems are the backbone of how we collect and share information on emergency calls, relay confidential and restricted information, and store data and reports. Once complete, these technologies will play a critical role in how we do business.

In addition to all the emergency response, crime investigation and behind-the-scenes projects we worked on in 2023, we also kept our promise to prioritize community engagement. We held more Chats with the Chief in one year than ever before, held two successful Citizen Police Academies, and gave more crime prevention and community education presentations than the year prior.

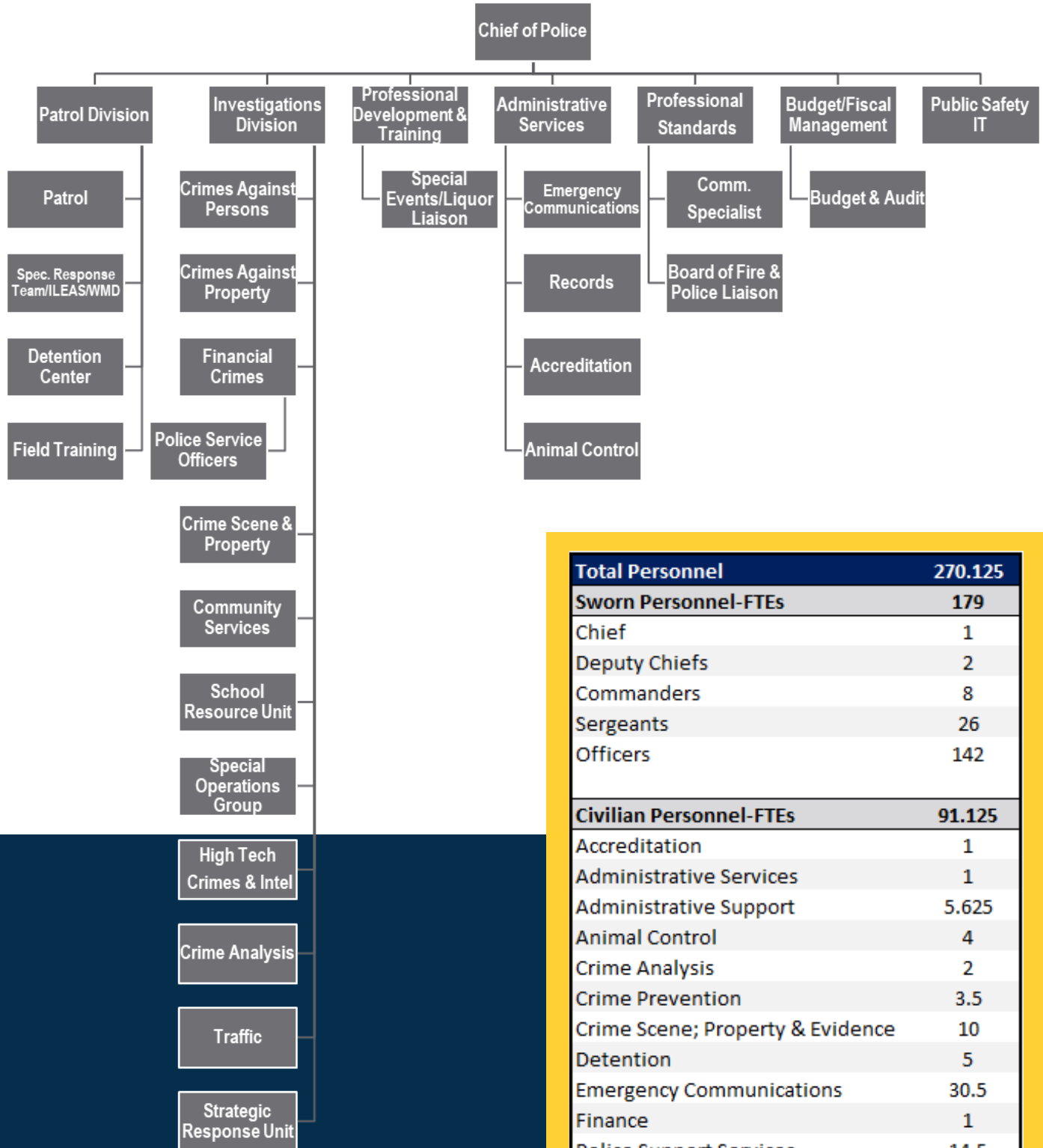
We hope you'll visit our website regularly ([www.naperville.il.us/npd](http://www.naperville.il.us/npd)) to learn more about the engagement opportunities available to our community.

Thank you for your interest in the Naperville Police Department and the safety of our community. It is with your partnership that we maintain our city's reputation as one of the safest of its size in America.

Jason R. Arres  
Chief of Police



# About Us



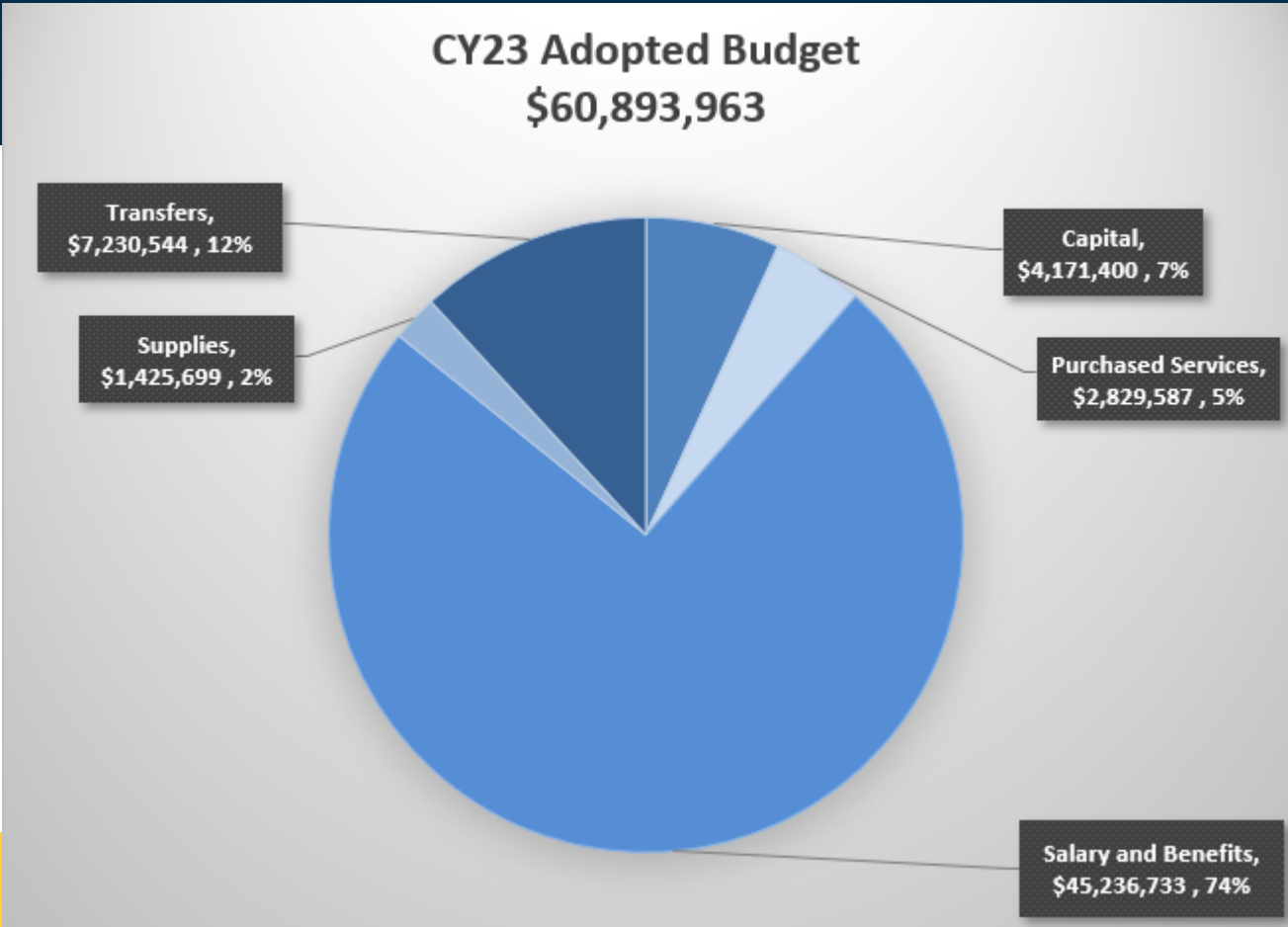
<b>Total Personnel</b>	<b>270.125</b>
<b>Sworn Personnel-FTEs</b>	<b>179</b>
Chief	1
Deputy Chiefs	2
Commanders	8
Sergeants	26
Officers	142
<b>Civilian Personnel-FTEs</b>	<b>91.125</b>
Accreditation	1
Administrative Services	1
Administrative Support	5.625
Animal Control	4
Crime Analysis	2
Crime Prevention	3.5
Crime Scene; Property & Evidence	10
Detention	5
Emergency Communications	30.5
Finance	1
Police Support Services	14.5
Records	9
Social Service Clinicians	4

# Policy & Budget

The Commission on Accreditation for Law Enforcement Agencies, better known as CALEA, was created in 1979 as a qualifying authority through joint efforts of law enforcement’s major national and international executive associations. The purpose of CALEA is to improve the delivery of public safety services by maintaining professional standards.

The Naperville Police Department has been accredited since 1992, the Emergency Communications Center since 2001. Maintaining compliance includes continuous policy and procedure reviews, gathering proofs of compliance, and on-site visits from CALEA assessment teams every four years. This voluntary, rigorous process helps ensure the Naperville Police Department follows the best professional practices.

The Police Department and Emergency Communications Center completed another four year assessment in the fall of 2023, which paved the way to reaccreditation in 2024.



# Anniversaries

Congratulations to the personnel who celebrated milestone anniversaries in 2023. Thank you for continued service to the department and community.



Officer Robert Chrzestek  
Officer Neil Desmond  
Officer Cole Ferguson  
Officer Joshua Fields  
Officer David Goodalis  
Community Service Officer Jennalyn Jessen  
Officer Noe Ortega  
Crime Prevention Specialist James Pacetti  
Community Service Officer Thomas Riley  
Officer Kurt Siegmeyer  
Officer Charles Smith  
Victim Advocate Gianna Trombino  
Community Service Officer Rudy Vasquez  
Community Service Officer Marian Zalinski



Officer Kate Koziol  
Officer Kory McLaughlin



Commander William Barrett  
Officer Kevin Fasana  
Detention Officer Karry Jessen  
Sergeant Tammy Spencer



Officer Nijas Banushi  
Police Service Officer Robert Bobinsky  
Police Service Officer Timothy Davis  
Officer Christopher Giglio  
Officer Emily Heikes  
Telecommunicator Theresa Keith  
Officer James Koukal  
Officer Jordan Koziel  
Officer Timothy Madden  
Records Specialist Melinda Mattas  
Officer Shawn Moy  
Police Service Officer Paul Radzicki  
Records Specialist Cindy Ryan  
Police Service Officer Michael Schabert  
Officer Christopher Schaefer  
Crime Prevention Specialist Julie Smith  
Crime Scene Technician Kristyn Urgo  
Officer Christopher Vallis  
Records Specialist Amy Vedra



Officer Martin Creighton  
Sergeant Scott Donofrio  
Sergeant Timothy Erdman  
Sergeant Erin Gibler  
Sergeant Brett Heun  
Telecommunicator Andrea Moore  
Sergeant David Pastrick  
Deputy Chief Jason Zbrozek  
Sergeant Derek Zook



**Congratulations**  
to Telecommunicator  
Michael Rafferty  
who celebrated  
40 years of service  
in 2023!



# Service Recognition

Congratulations to the personnel who joined our team, celebrated retirements, or were promoted in 2023.

## Retirements -

Investigations Specialist Donald Bisch  
Commander Elena Deuchler  
Community Service Officer Maura Finn  
Community Service Officer Wayne Gunther  
Officer Scott Hiestand  
Officer Kevin Kendrick  
Deputy Chief Robert Lee  
Officer Daniel Riggs  
Officer Mark Winter

## Promotions -

Commander William Barrett  
Deputy Chief Chad Bissegger  
Sergeant Michael Courterier  
Sergeant Kenneth Czubak  
Sergeant Jason Oganovich  
Sergeant John Reed  
Sergeant Frank Tonkovich  
Commander Ben Moehring

Welcome  
to the 30  
new employees  
hired in 2023,  
including 13 new officers



# Award Recognition



In 2023, the Naperville Police Department awarded 266 departmental awards. Of that total, 222 were awarded to sworn employees, and 44 were awarded to civilian employees.

- 143 employees received Chief's Commendations
- 77 employees received Letters of Commendation
- 27 employees received Meritorious Unit Awards
- 9 employees received Life Saving Awards
- 8 employees received Meritorious Service Awards
- 1 employee and 1 resident received Good Catch Awards

Congratulations to those who won annual awards from public safety boards and local non-profit organizations.

- Officers Harold Bressler, Joshua Chlebanowski, Kevin Fasana, Dawn Fletcher, Kevin Jarzabkowski, Christopher Reading, Shaun Susnis, Zachary Thomas and Brad Wiater; and Sergeants Eddie Corneliusen, Timothy Curran, Michael McLean and Frank Tonkovich were recognized with Citizens Appreciate Public Safety (CAPS) Awards.
- Officer Kevin Fasana received the CAPS A. George Pradel Award for Public Service.
- Officer Colton Parchem received the Board of Fire and Police Commissioners' Award.
- Officer Ray Winkler received the Exchange Club's Police Officer of the Year Award.
- Sergeant Frank Tonkovich received the Illinois Fraternal Order of Police Award for Valor and the Award of Valor from the DuPage 100 Club.
- Detective Oscar Maldonado received a Naperville Rotary Club Quilt of Valor.
- Detective Kory McLaughlin received the Outstanding Coordinator of the Year Award from the Naperville Crime Stoppers.
- Commanders Daniel Fisher and Michael Rimdzius received the Executive Leadership Award and Commander Rimdzius received the Kreml Leadership Award, both from the Northwestern University Center for Public Safety.

The following telecommunicators were recognized during National Public Safety Telecommunicators Week:

Telecommunicator of the Year Dianne Taber, Training Officer of the Year Tracy Eisemon, Senior MVP Andrea Moore, and Junior MVP Beth Ward; as well as Stacy Walker for her excellent customer service and John Snowden for his heart of gold.

Additionally, Tracey Eisemon, Emma Froehlich, Sarah Kirkland, Maggie Kochurka, Amy Kosinsky, Gina Leato, Mike Rafferty, Jennifer Raitt and John Snowden were recognized for their outstanding team performance during a critical incident.

# Community Engagement

We are committed to collaborating with the entire community to build partnerships based on engagement, trust and transparency. This relationship leads to a greater understanding of law enforcement by residents, better awareness of current crime trends, and dedicated partners in crime prevention for the good of the community. Here are a few statistics that highlight some of the interactions we had with the community in 2023.

## Events & Programs

- 591 crime prevention & community education presentations were provided to residents by our Crime Prevention Unit
- 47 neighborhoods participated in National Night Out on Aug. 1, 2023
- Nearly 2,000 people are estimated to have attended the Sept. 23 Public Safety Open House
- 4 Chats with the Chief held at different locations
- 381 people participated in 23 tours of the Naperville Police Department
- 48 people participated in the two adult Citizen Police Academies held in 2023
- 91 child safety seat inspections were conducted

## Outreach

- 12 months of #ASaferNaper campaign
- 479 Facebook and X posts
- 61 press releases issued
- 12,003 incidents added to our open data portal

## Giving Back

- >60 local kids assisted through Shop with a Cop
- 3 officers each rode bicycles 345 miles over 4 days to benefit the Illinois Chapter of Concerns of Police Survivors



## Additional ways to learn from, interact with, and benefit from NPD:

AARP Smart Drivers Class, Active Shooter Response Training, Caring Hands, Connect for Life, Crime Free Multi-Housing, Crime Prevention Calendar, Crime Stoppers, Fastrack, Firearm Take Back, Found Property Listing, Internet Safe Sale Zone, Internships, Naper Notify, Neighbors App, Paws on Patrol, Police Cadets, Prescription Drug Drop Box, Reading Buddies, Safety Town, Scouting Programs, Smart 911, Youth Police Academy

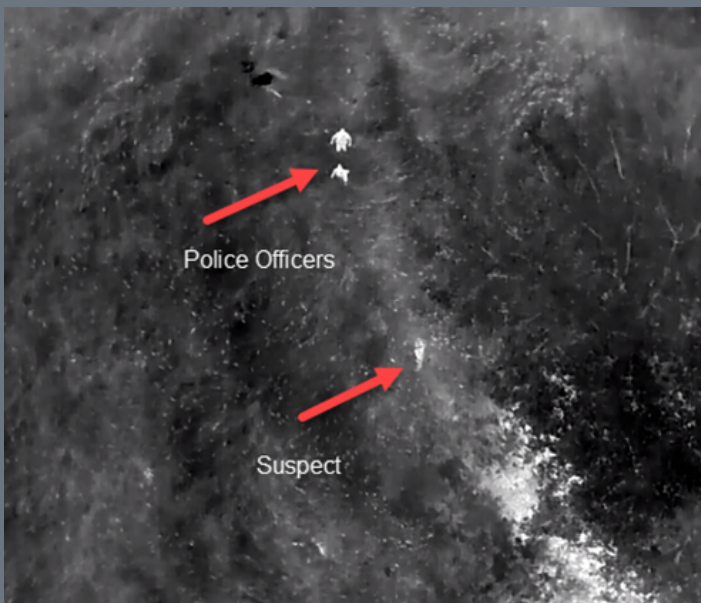
# Technology

The Unmanned Aircraft Systems (UAS) Team consists of 14 FAA-licensed pilots responsible for operating drones to support police operations. Adhering to FAA protocols, this team plays a crucial role in:

- Enhancing situational awareness for incident commanders in high-risk/low-frequency scenarios
- Documenting training exercises and traffic accident scenes
- Conducting reconnaissance at special events
- Assisting in search and rescue operations and public health crises



Here are a few examples of drones elevating department operations.



In August, officers were dispatched to the Odyssey Fun World in reference to a burglar alarm. As officers arrived on scene, the building owner notified dispatch that he observed two subjects inside the building on the security cameras without permission. Officers set up a perimeter and observed two suspects run from the building. One of the suspects was caught after a brief foot chase while the other evaded police, initially. The UAS team deployed their newest drone and searched the wooded and grassy area adjacent to the building until the pilot located a heat signature using the drone's thermal camera. The UAS team was able to direct officers to the offender hiding in the brush and take him into custody.



In October, officers responded to an address in town in to a check on the well-being of a potential suicidal subject. Officers spoke with family members who showed text messages from the subject stating that she wanted to kill herself and referenced "suicide by cop" should the police show up to help. Officers searched the area but were unable to locate the subject. A drone was launched and located a female running through yards nearby. She hid by a large tree and the pilot was able to direct officers to the female where she was taken into protective custody and transported to Edward Hospital for evaluation.

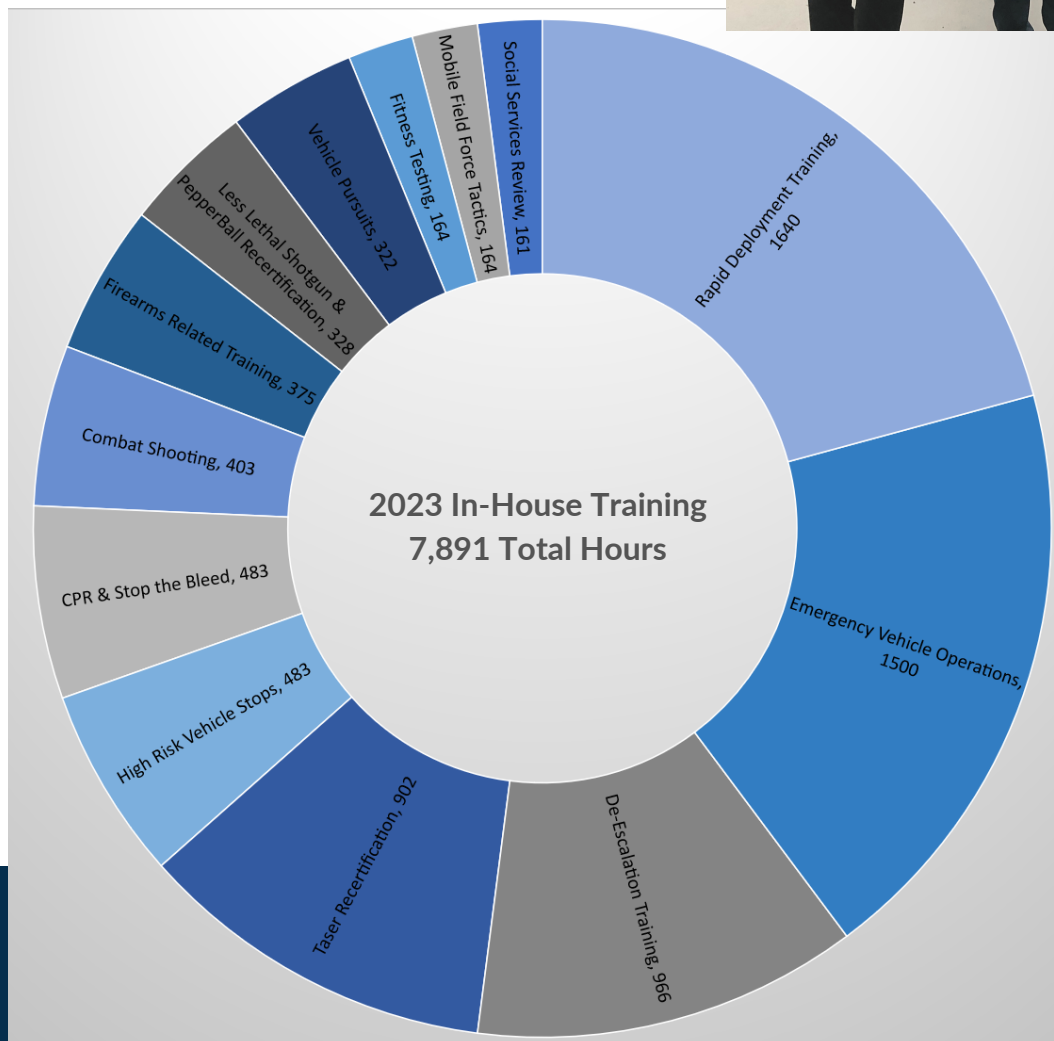
In December, officers responded to Knoch Knolls Park to assist another agency in locating a suicidal subject who had just been in an argument with his wife in their town and left with a gun. After the vehicle was located in the parking lot, responding officers attempted to search the area at night to no avail. NPD's UAS team launched their drone and after a short period of time, located the deceased victim nearby and were able to direct officers to the subject.

# Training

During 2023, the Professional Development and Training (PD&T) Unit provided 7,891 hours of in-house training including an array of classes covering de-escalation training/scenarios, rapid deployment/active shooter training/scenarios, vehicle pursuits and communication, firearms training, less lethal shotgun training, PepperBall, Taser, CPR recertification, Stop the Bleed, emergency vehicle operations, high-risk vehicle stops, Mobile Field Force equipment and tactics, and social services review.

## 2023 Field Training by the Numbers:

- 15 college students participated in the internship program
- Four new field training officers were selected
- 13 new or lateral officers were trained throughout the year
- Approximately 7,600 field training hours were tallied



# Professional Standards

The Office of Professional Standards (OPS) is responsible for all department investigations of alleged employee misconduct. During 2023, the Naperville Police Department recorded 17 citizen complaints, 25 citizen inquiries and 23 administrative or internal investigations involving sworn and civilian employees. Only 26 of the total filed complaints, inquiries, and administrative investigations were determined to be sustained cases of misconduct.

The OPS is also responsible for reviewing Response to Resistance (RTR) incidents for policy violations. Each of these incidents was subsequently reviewed by the supervisory chain of command for policy violations and documented by OPS.

## 2023 Response to Resistance Data



# Crime & Incident Data

The Naperville Police Department presents the following overview of crime and incident data reported between Jan. 1 and Dec. 31, 2023.

Crimes against persons make up approximately one-quarter of the total crimes reported in Naperville in 2023. Approximately 94% of the reported crimes against persons fall into the categories of intimidation and simple assault, which includes altercations and incidents (including domestics) that don't involve weapons or serious injuries.

Nearly 65% of Naperville's reported crime in 2023 is classified as property crimes, most of which were theft, fraud (including identity theft) and vandalism.

Here are a few additional take-aways from the 2023 statistics:

- Overall, there were fewer crimes against persons reported in 2023 compared to the previous year, but property crimes increased by almost 8%.
- Domestic batteries make up nearly 80% of all simple assaults.
- 29 criminal sexual assaults were reported to police in 2023. While it does not minimize the seriousness of this crime, we feel it is important for the community to know that none of the reported incidents involved an unknown person randomly attacking individuals on the streets of our community. In the majority of the cases reported in 2023, the victims knew or were somehow acquainted with the offender.
- The most significant increases in property crimes were seen in the categories of shoplifting, motor vehicle theft, impersonation/obstructing identification, and extortion/blackmail.
- Following two years of relatively low burglary numbers, reports of burglaries in Naperville surpassed 100 cases in 2023. Of the 111 cases reported, 57 were to commercial properties and 54 were to residences.
- 67% of residential burglaries were to unlocked or unsecured homes, but only 23% of commercial burglaries were believed to be unsecured.
- Reports of burglaries to motor vehicles were consistent with numbers reported over the last few years. 78% of the vehicles were believed to be unlocked at the time they were broken into.
- Motor vehicle thefts increased from 50 in 2022 to 81 in 2023. Thirty-five of the reported thefts are believed to be tied to a string of Hyundai and Kia thefts inspired by the Kia Boys trend on social media. Both Hyundai and Kia have offered anti-theft software upgrades and other programs to combat the trend.



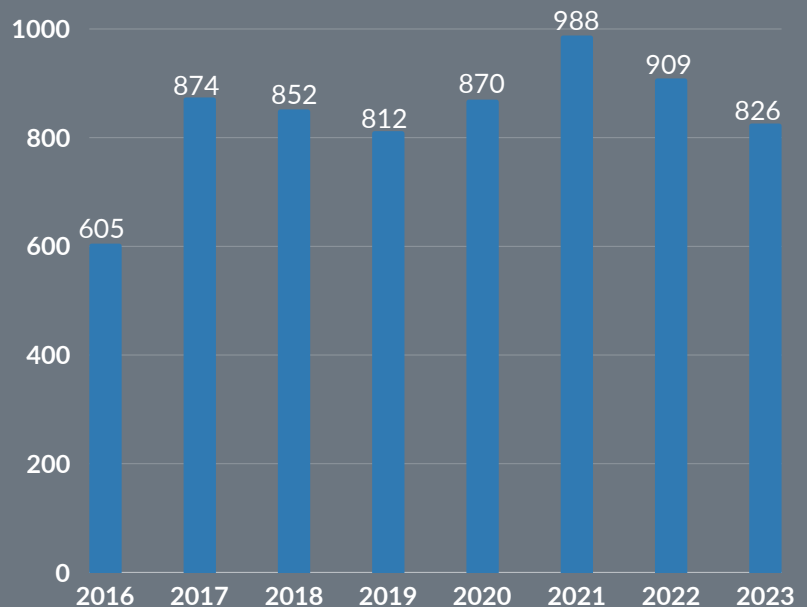
## 2023 EMERGENCY COMMUNICATIONS CENTER STATISTICS

- 63,550 9-1-1 calls, averaging 174 calls/day
- 80,230 administrative/non-emergency calls, averaging 219 calls/day
- 932 text-to-9-1-1 messages processed
- 77,039 police event tickets
- 17,389 fire/emergency medical service-related incidents

# Trends in Major Crimes and Mental Health Incidents

Major Crimes	2019	2020	2021	2022	2023
Murder	3	1	1	2	0
Criminal Sexual Assault	24	20	21	30	29
Robbery	25	29	21	13	18
Aggravated Assault	51	49	39	23	36
Burglary	154	159	92	83	111
Theft	994	1078	785	933	934
Motor Vehicle Theft	74	86	57	50	81
Arson	2	1	2	4	2
Burglary to Motor Vehicle	210	303	145	137	140
Identity Theft	496	1827	1395	568	517

## Mental Health Incidents

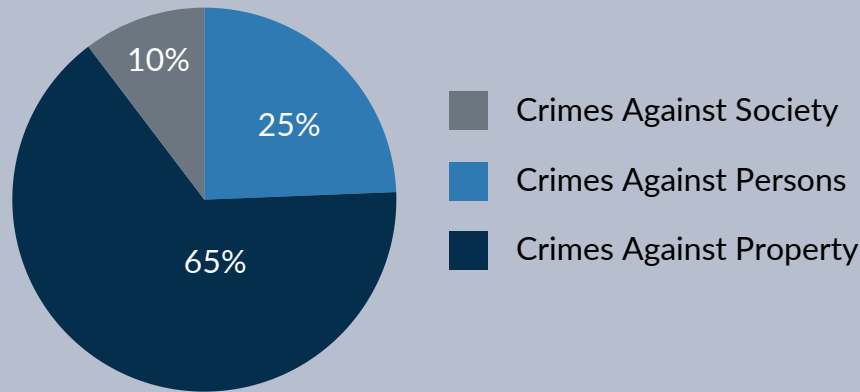


As of December 2023, 84% of our sworn officers successfully completed Crisis Intervention Team (CIT) training.



# National Incident Based Reporting System (NIBRS) Data

2023 Breakdown



Crimes Against Property	2022	2023
Robbery	13	18
Burglary	84	111
Pocket-Picking	23	16
Purse Snatching	1	6
Shoplifting	243	383
Theft From Building	62	58
Theft From Motor Vehicle (BMV)	137	140
Theft of Motor Vehicle Parts	223	41
All Other Theft	381	477
Motor Vehicle Theft	50	81
False Pretenses/Swindle/Conf Game	275	291
Credit Card/ATM Fraud	6	7
Impersonation/Obstructing Identification	1	21
Identity Theft	568	517
Hacking/Computer Invasion	6	0
Arson	4	2
Extortion/Blackmail	9	17
Counterfeiting/Forgery	44	46
Embezzlement	3	0
Stolen Property Offenses	9	2
Vandalism/Criminal Damage	266	365

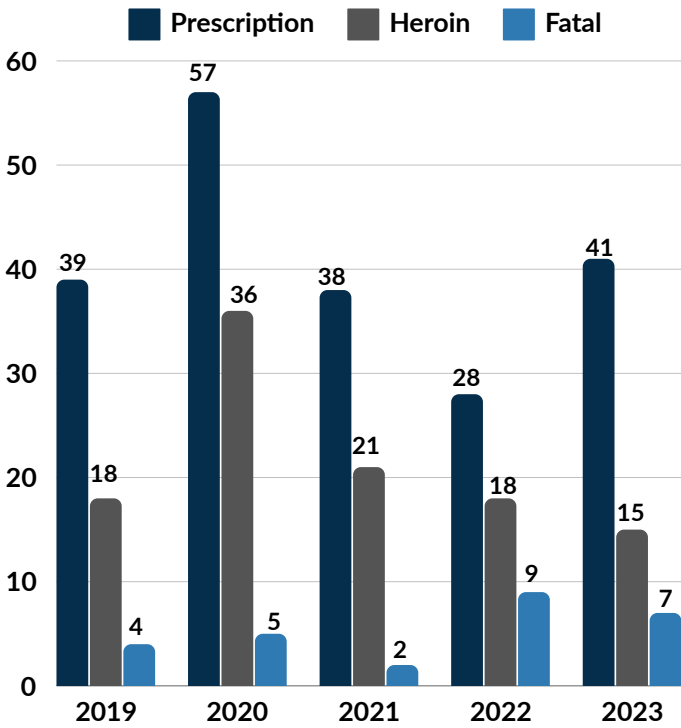
Crimes Against Persons	2022	2023
Murder/Manslaughter	2	0
Justifiable Homicide	1	0
Kidnapping/Unlawful Restraint	9	2
Rape	30	29
Sodomy	5	1
Fondling	7	6
Statutory Rape	0	1
Aggravated Assault	23	36
Simple Assault	917	737
Intimidation	181	355

*\*Per NIBRS, numbers reported under crimes against persons reflect the number of victims in each category, not the number of incidents.*

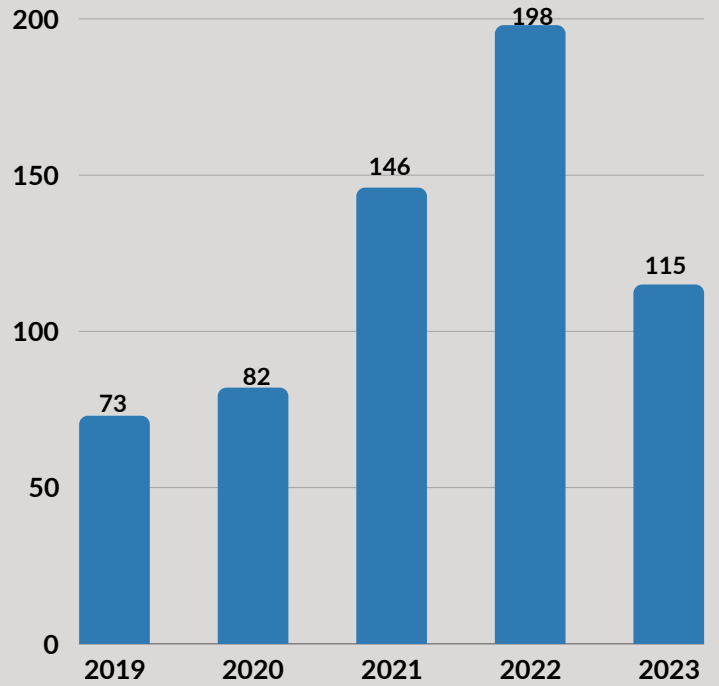
Crimes Against Society	2022	2023
Drug/Narcotic Violations	382	251
Drug Equipment Violations	62	40
Gambling Offenses	0	0
Prostitution Offenses	2	2
Pornography/Obscene Material	2	2
Weapon Law Violations	148	116
Animal Cruelty	0	0

# 2019-2023 Data

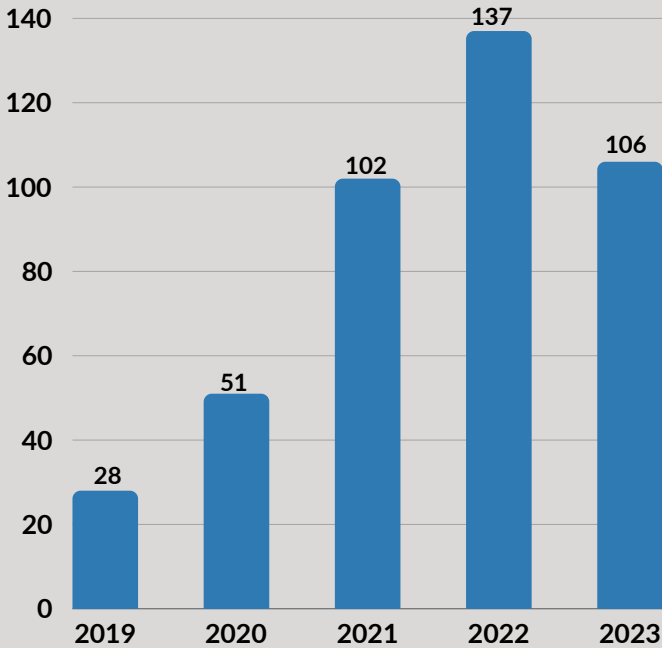
Overdoses



Illegal Firearms Recovered



Fleeing & Eluding



Traffic Crashes

