

Priorities Plan Goals August 2024

Utilities

Provide infrastructure, electric service, and water/wastewater services that are reliable and safe.

1. In order to ensure the reliable delivery of power beyond 2035, the Electric Utility will publicly evaluate the City's options to procure energy and associated services.
2. In order to protect the health and welfare of our customers and meet regulatory requirements, the Water Utilities will complete upgrades and expansion of the Springbrook Water Reclamation Center and lead service line removals by 2030.
3. In order to preserve water resources and mitigate unnecessary rate increases, the Water Utilities will work to reduce non-revenue water by 2.5% of purchased water by December 2027.

Safety

Provide a safe and secure community for all Naperville residents and businesses.

1. In order to maintain the highest quality public safety departments while in a nationwide hiring shortage, the City will identify opportunities to expand the recruitment pool and enhance the flexibility in the Police and Fire hiring process.
2. In order to improve disaster mitigation, preparedness, response and recovery, the City will create a multi-year Emergency Management and implementation plan by June 30, 2025.
3. In order to increase community involvement, partnership and awareness in crime prevention and overall public safety, the City will provide at least eight public safety education and community engagement opportunities annually.

Economy

Promote development of the local economy and be a good steward of city tax revenues.

1. In order to maintain financial resilience and sustainability, the City will evaluate overall revenue diversification by Dec. 31, 2026.
2. In order to facilitate the development of the I-88 Corridor to best meet the needs of current and future Naperville residents, the City will provide support to I-88 corporate representatives, real estate development professionals, and the Naperville Development Partnership (NDP) in the creation and implementation of an I-88 Tollway Study.

Mobility

Residents can move about the community with ease in a variety of modes.

1. In order to appropriately scale transit service in Naperville, the City will establish transit priorities and advocate in upcoming regional transit reform and funding processes.

2. In order to improve traffic flow on major streets, the City will complete an update to the Road Improvement Plan by Dec. 31, 2025.
3. In order to improve the ease of walking and travel by bicycle, the City will complete an update to the Bicycle and Pedestrian Plan by Dec. 31, 2026.

Natural Environment/Community Design

Ensure a well-designed community that values the natural environment.

1. In order to maintain the Riverwalk's cultural, environmental and economic impact, the City and its community partners will implement the Riverwalk 2031 Master Plan.
2. In order to improve water quality and develop sustainable green infrastructure, the City will establish and measure the impacts of the Native Vegetation Management Program through 2028.
3. In order to further engage the community in preserving the environment, the City will increase the marketing of opportunities for residents and businesses to actively participate in conservation and environmental sustainability initiatives.