## Logging on to Permitting, Plans and Licensing Portal

This document will guide a user through the process of logging into a Permitting, Plans and Licensing Portal user account.



Select **Login or Register**, either from the upper-right or from the Home screen tiles. This will take the user to the Tyler Identity Community (TID-c) login screen.

		Sign in to community access services.
		G Sign in with Google
2		Sign in with Apple
	2	Sign in with Microsoft
	1	Sign in with Facebook
	1.5	OR
	E	Email address
	;	Password
3		0
	T I	Remember me
		Sign in
	F	Forgot password? Unlock account? Help
	1	Don't have an account? Sign up

Clicking a social signin button will log a user in using their social network credentials. If a user created a TID-c account using a social sign-in button, use the same social sign-in button each time the user logs in.

If an account was created using an email address, enter the email address and password for the account, then click **Sign in**.

<sup>1</sup> Use the **Forgot password?** hyperlink to reset an account password.

Three failed log-in attempts will cause the account to be locked for 60 minutes. The Permitting, Plans and Licensing Portal will automatically unlock an account after the 60-minute period is over.



4 successful sign-in will display the users first and last name in the upper-right of the Home screen.