Inspection Requests

The following instructions provide details on how to request an Inspection date through the Civic Access Portal.

Login to Portal, navigate to the permit with the inspections you want to request to be scheduled. This can be done with two methods:

Method 1: Summary Tab



Click the **Summary** tab.

Once in the permit tab you can select an inspection in the **Available Actions** section.

	Home Dashboard Apply My Work Map Calendar 😰 Resources 🕶 Public Records Search Q Report
≺Back Request Ins	spections (1)
	*REQUIRED
1 #T-LI	LRES-0063-2024 ×
ins	Specton type: Foundation waii Case type: Kesidential Suilding Addition Address: 180 FORT HILL DR NAPERVILLE, IL 60540
	Contact Name Contact Phone
	* Requested Date 🛛 🗯
	4 Submit
Need Assistance? 630-420-6059	

3 Next, fill in the following information:

- 1. Contact Name
- 2. Contact Phone
- 3. Requested Date
- 4. Select AM or PM time
- 5. (Optional) Add any Comments, Special Instructions or Gate Codes

4 Select the **Submit** button, to submit inspection scheduling request.

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Case #T-LRES-C	016-20	24								
Inspection Type:	P	rivate Walks								
Case Type:	S	ingle Family Ho	me							
Address:	2	509 LISSON RE	NAPER\	/ILLE, IL 605	65					
Requested Date	0	4/30/2024								
Comments/Gate Code										
Contact Name	т	est Kresl								
Contact Phone	(6	530) 305-5370								

A Requested Inspections confirmation screen will appear, click "Back" to return to Permit Summary Screen.

Method 2: Inspection Tab



1 Select the **Inspections** tab.

2 To request scheduling, select the available options.

3 Once selected, click the **Request inspection** button.

Request Inspections (3)		
	*REQUIRED	
1 #T-LRES-0063-2024	×	
Inspection Type: Foundation Wall Case Type: Residential Building Addition Address: 180 FORT HILL DR NAPERVILLE, IL 60540		
*Contact Name		
* Contact Phone * Requested Date		
Comments/Gate Code		
Use same date for all Use same field contact for all		
	Submit Request All	
2 #T-LRES-0063-2024	×	
 Inspection Type: Footing Case Type: Residential Building Addition		

4 Fill in the following information:

- 1. Contact Name
- 2. Contact Phone
- 3. Requested Date
- 4. (Optional) Add any Comments, Special Instructions or Gate Codes

5 If you would like to use the same date or field contact for all inspections requested, please select the box. Once selected, the remaining inspections being scheduled will auto-populate with contact and date information if both boxes are checked.

6 Click the **Request All** button to submit inspection scheduling request.

Once completed, click the Submit button.

		*REQUIRED
1 Case #T-LRES-001	6-2024	
Inspection Type:	Electric Service	
Case Type:	Single Family Home	
Address:	2509 LISSON RD NAPERVILLE, IL 60565	
Requested Date	04/29/2024	
Comments/Gate Code		
Contact Name	Test Kresl	
Contact Phone	(630) 305-5370	
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2 Case #T-LRES-001	6-2024	
Inspection Type:	Site Storm Sewer	
Case Type:	Single Family Home	
Address:	2509 LISSON RD NAPERVILLE, IL 60565	
Requested Date	04/29/2024	
Comments/Gate Code		
Contact Name	Test Kresl	
Contact Phone	(630) 305-5370	

A Requested Inspections confirmation screen will appear, click "Back" to return to Permit Summary Screen.