RA Login Webpage: https://napervilleil.tylerportico.com/navigator/public/selections/

Click on the option that best fits your needs. Utility Bill Payment General Billing ocal Taxes Civic Access Home I Want a Construction Per.. Utility Billing Payn ple permits include building a nev home or replacing a deck. ick here for utility hill r I Want a Community Permit I Want a License Submit a Plan Application Purchase a Waste Cart Real Estate Tax Stamp Example permits include hosting an amplifier, block party, raffle, or tag day. ses include co staff. om a selection of Gr Apply for a truck route. I'm Not Sure City of Naperville Website Request a route for a large truck to traveling on city streets Click here to return to the City of Naperville website. Contact the City of Naperville at (630) 420-6059 for assistance.

2 A login screen will appear. Click on blue **Log in or Register** button.



3 Enter the email address for account. NOTE: If you have not registered for an account, you will need to register (see the Registering for RA instructions).

Click on blue **Next** button.

	2	
	Sign in to community access services for City of Naperville, IL.	
9	Email address	
•	C Keep me signed in	
	Next	
	Sign in with	
	Create an account	

The system will direct you to an email verification page. Confirm your email for the account and click the blue **Send me an email** button.

*
Get a verification email Send a verification email to
an email". 4 Send me an email
Verify with something else Back to sign in

⁵You will receive an email with a verification code. Enter code in text box and select the blue **Verify** button.

Verify with your email We sent an email to Enter the verification code in the text box. Enter Code Verify Verify with something else Back to sign in			
Enter Code		Verify with your email We sent an email to Enter the verification code in the text box.	
Verify with something else Back to sign in	5	Enter Code	
		Verify Verify with something else Back to sign in	
		-	

⁶ This will direct you to the **General Billing** page of Resident Access. You will add your customer accounts by clicking on the blue **Find My Account** button in center of screen

Welcome back Mary Anne Buckley	
My accounts You have not linked any accounts yet. Add an account to access account details, pay your invoices, and manage accounts.	Looking for another service Find another service View my dashboard
	Contact us Finance Department Send us a question/message

7 You will have the ability to search for your customer accounts at this point. You will need to enter the following information:

Seneral Billing City of Naperville				
	5			
	welcome to General Billing			
0	Let's find your general billing account			
	Customer name			
	Customer's city			
	Cancel Find account			

• Customer ID or account number - required

⁸The system will perform a search for your customer account. When your account is found, you will be directed to a screen to confirm this is your account.

9 Select **Finish and view account**.

Local Taxes (F&B, H/M, and Local Gas) City of Naperville		⊞ `	¥ 🕛
	We found your account!		
	Acc8		
	NAPERVILLE, IL 60563		
	That's not me		
	Cancel Finish & view account 9		

10 Your account will now be linked and appear on your dashboard. You have the option of linking additional accounts at this point.

General Billing City of Naperville					III III III III III III III III III II
	Welcome bac Mary Anr	e Buckley	ville		
	My accounts		10 Link another account	Looking for another service?	
	Customer number	Amount due \$0.00	Pay Billing Invoice history	Find another service > View my dashboard >	
				Contact us Finance Department 630-420-6059 Send us a question/message	