



# Naperville Connected

## A Long-Term View: Naperville's 2025 Budget

The City Council passed the City's \$641.15 million budget for 2025 in December, setting the stage for continued high-quality city service and the financial means to reinvest in utilities, area roadways and public safety technology upgrades this year.

The 2025 budget is a 3.2% increase over last year; however, the City's property tax rate for this year is anticipated to be the lowest in 56 years. This means that a resident with a \$558,100 home, the average cost of a home in Naperville, would pay approximately \$31 less on the city property tax portion of their tax bill than last year, assuming all other factors are equal and there is no increase in their property assessment.

The 2025 budget focuses on supporting current city services in recognition of several factors, including the pending January 2026 expiration of the state's 1% grocery tax, which will have budgetary impacts in years to come. In recent years, the City has focused on reducing its debt and increasing its cash reserves, which positions our community to navigate financial unknowns and fund the maintenance and improvement of our existing assets responsibly. In 2025, this work includes the scheduled construction of the North Aurora Road underpass and Riverwalk's Eagle Street Gateway, Washington Street Bridge completion, new public safety radio network implementation, and continued improvements at the Springbrook wastewater treatment plant, among many other projects.

You can view the entire 2025 operating budget and capital plan at [naperville.il.us/budget](http://naperville.il.us/budget).

## Lead and Copper Monitoring Program

Naperville's Water Utility is looking for volunteers who live in homes with lead service lines to participate in the Lead and Copper Monitoring Program. This free program is required under Environmental Protection Agency (EPA) regulations. To monitor the efficacy of corrosion control, water must be tested twice per year from a percentage of homes with lead service lines.

If your home has a lead service line, you are strongly encouraged to participate, even if your water was previously tested or if past results showed no lead. The next round of testing will begin in January.

To sign up, please contact Lisa McNames at 630-420-6121 or [McNamesL@naperville.il.us](mailto:McNamesL@naperville.il.us). If you have already confirmed your participation for 2025, the water department will be in touch with sampling dates.

Annual notices are sent to owners of homes with lead, galvanized, or unknown type service lines, as the number of such lines changes due to construction projects, property owner upgrades, and as outdated water pipes are removed from the system. If you are unsure about your property's service line status, visit the lead service line replacement map at [naperville.il.us/leadreplacement](http://naperville.il.us/leadreplacement) or contact the City for assistance.

Residents who received a lead service line notice and have not yet responded are encouraged to participate in both testing and the replacement program. For detailed information about the City's water quality, visit [naperville.il.us/waterquality](http://naperville.il.us/waterquality).

## CART: Transforming Non-Emergency Care

During its 150-year history, the Naperville Fire Department has evolved to meet the community's needs. The department's Community Advocate Response Team (CART) addresses a growing need for specialized care when a traditional emergency response does not fit. The program's goal is to provide service to individuals with non-emergency mental health or quality of life needs before they escalate to life-threatening emergencies.

CART provides 24/7 community support by responding to non-emergency requests, which may include helping people who have fallen but are not injured, mental health incidents (i.e., that do not result in injury), senior home visits, mobility assistance to or from a vehicle, and family support services.

The dedicated unit is comprised of nine paramedics/firefighters trained in critical incident management, crisis intervention and de-escalation techniques. By collaborating with community partners, the team aims to identify the root causes of incidents and connect individuals with long-term care resources. CART also works as a patient advocate when emergency responders complete calls.

### How does CART work?

- **Dispatch:** Dispatchers assess 911 calls and determine which unit(s) should respond to the incident.
- **Response:** If needed, CART arrives via ambulance.
- **On-scene care:** On-scene treatment varies but may involve coordinating with physicians, emergency care and the Naperville Police Department's Social Services Unit.
- **Connection:** CART connects patients with community partners for ongoing support including, but not limited to, the Naperville Police Department, Will and DuPage Counties, Turning Pointe, 360 Youth Services and KidsMatter.
- **Follow-up:** As appropriate, CART follows up with the individual, connecting them with long-term care resources.

CART launched as a pilot program in 2022 and became fully operational in 2024. Since its inception, CART has responded to approximately 1,300 incidents and conducted more than 2,000 follow-ups with patients, freeing up emergency medical units for other calls. For more information, visit [naperville.il.us/nfdspecialteams](http://naperville.il.us/nfdspecialteams).

## Silver CPR Returns for Seniors

Resolve to be safer this year — enroll in a Silver CPR class. The classes, hosted by the Naperville Senior Task Force, are designed for residents aged 50 or older. They are free and taught in a relaxed setting by the Naperville Fire Department. Participants receive training in basic CPR skills, the use of an automated external defibrillator and choking intervention.

Classes will take place at 10 a.m. and 12:30 p.m. on Tuesday, Feb. 11, at the A. George and Patricia Pradel Safety Town of Naperville, 1320 Aurora Ave. Register using these links:

• **Feb. 11, 10 to 11:30 a.m.:** [bit.ly/scprFebam](http://bit.ly/scprFebam).

• **Feb. 11, 12:30 p.m. to 2 p.m.:** [bit.ly/scprFebpm](http://bit.ly/scprFebpm).

Questions? Send an email to [silvercpr2025@gmail.com](mailto:silvercpr2025@gmail.com).

## Making Naperville 'A Safer Naper'

The Naperville Police Department's Safer Naper campaign continues in 2025 to inform you of timely crime prevention and safety strategies.

Visit [naperville.il.us/asafernaper](http://naperville.il.us/asafernaper) each month for tactics you can use to stay safe. Topics will range from scam and burglary prevention to internet safety and situational awareness. The campaign starts this month with general Naperville Police Department (NPD) information, including how to contact the NPD when you need assistance.

The department is divided into three divisions – patrol, investigations and administrative services – each providing specific and critical services to the community.

- **The patrol division** responds to calls for service and provides routine patrol and traffic enforcement.
- **The investigations division** is responsible for conducting follow-up investigations of crimes, implementing community programs and crime analysis.
- **The administrative services division** is made up of civilian employees in the areas of emergency communications, records and accreditation.

Reaching these divisions is as easy as calling 911 in an emergency or 630-420-6666 for non-emergency issues. There are also times when texting 911 or utilizing the department's online reporting system might be useful. Learn all this and more during the month of January at [naperville.il.us/asafernaper](http://naperville.il.us/asafernaper).

## Register by March 10: Smart Driver Program

The Naperville Police Department, in partnership with AARP, offers a "Smart Driver" program designed for drivers aged 50 and older. The curriculum covers driving strategies for mature drivers, understanding the effects of aging on driving, identifying common crash situations, vehicle accessories, local traffic hazards and a Rules of the Road update.

Classes are scheduled from 8:30 a.m. to 12:30 p.m. on Wednesday, March 19, and Thursday, March 20, at the Naperville Police Department, 1350 Aurora Ave. There is a \$25 fee for the course (\$20 for AARP members), payable by check on the first day of class. Register by Monday, March 10, at [naperville.il.us/aarpsmartdriver](http://naperville.il.us/aarpsmartdriver) or by calling 630-420-8479.

## Influence Future Roadway Improvements

The Transportation, Engineering and Development (TED) Department is partnering with Kimley-Horn, an engineering planning and design consultant, to update the City's Road Improvement Plan. The purpose of this update is to re-evaluate the City's roadway capacity and traffic flow to identify potential improvements. Current and projected traffic conditions data, along with public input, will inform plan recommendations.

The public is invited to attend an open house to learn more about the plan and to share thoughts, suggestions and concerns about the City's roadways. In addition, an online tool will be used to collect public comments.

The open house will take place in late January; more details will be shared closer to the event via [facebook.com/NapervilleIL](https://facebook.com/NapervilleIL), [x.com/NapervilleIL](https://x.com/NapervilleIL) and at [naperville.il.us/projects-in-naperville](http://naperville.il.us/projects-in-naperville).

**GOVERNMENT MEETINGS:** Meeting locations and directions for listening and participating are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at [naperville.il.us](http://naperville.il.us) or scan the QR code below to access the calendar directly, as well



as for information about any changes or meeting cancellations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar).

## Yard Waste Collection Resumes on March 17

From March 17 through mid-December, landscape waste and bundled small branches will be picked up during the City's yard waste collection program. Please follow these guidelines:

- Landscape waste such as grass, weeds, small branches, twigs and leaves must be placed in 32-gallon paper yard waste bags. Branches less than 3 inches in diameter may be tied in bundles up to 4 feet long and 2 feet wide. Secure each bundle with biodegradable twine.
- A yard waste sticker is required on each bag or bundle placed at the curb for collection. Stickers cost \$2.75 each and can be purchased at Naperville hardware and grocery stores or from the Finance Department at the Naperville Municipal Center, 400 S. Eagle St.

Residents with greater yard waste needs, or those who have an interest in recycling organics, can rent a cart directly from Groot. Contact Groot at 630-892-9294 for program information or to sign up.

Visit [naperville.il.us/yardwaste](http://naperville.il.us/yardwaste) for program details.

**Safer Sidewalks.** Shoveling helps keep City sidewalks safe for all pedestrians, including residents with a medical condition or a physical disability. Per the City's Municipal Code, property owners must remove snow and ice on any public sidewalk adjacent to their lot when snow exceeds 2 inches in height or ice accumulates. Sidewalks should be cleared within 48 hours following the weather event. Thank you for your assistance.

## Support the Renewable Energy Program

Looking for ways to be more energy-efficient in the new year? Consider enrolling in Naperville's Renewable Energy Program (NREP). NREP funds various clean, renewable energy projects in Naperville. Residents can choose to make monthly donations to the program as an additional charge on their monthly utility bill. Donations support opportunities for the community to learn about renewable solutions and incentives for energy-efficient projects.

More than 3,600 Electric Utility customers already contribute to the program. If you are interested in donating, you can participate at a level that best fits your energy usage and budget. (The minimum contribution is \$5 per month). To learn more or to sign up, visit [naperville.il.us/renewable](http://naperville.il.us/renewable).

**Receive Winter Operations Updates.** The City posts winter operations updates at [naperville.il.us/winterupdates](http://naperville.il.us/winterupdates), [facebook.com/NapervilleIL](https://facebook.com/NapervilleIL) and [x.com/NapervilleIL](https://x.com/NapervilleIL). You can also sign up to receive phone and email notifications. Visit [napernotify.com](http://napernotify.com) to subscribe to Winter Operations or to create an account.

**Official City Website:** [naperville.il.us](http://naperville.il.us)

**Naper Notify:** [napernotify.com](http://napernotify.com)

**Meetings:** [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar)

**Help Center:** Click Help Center at [naperville.il.us](http://naperville.il.us)

**Facebook:** [facebook.com/NapervilleIL](https://facebook.com/NapervilleIL)

**X:** [x.com/NapervilleIL](https://x.com/NapervilleIL)

**YouTube:** [youtube.com/OfficialNapervilleIL](https://youtube.com/OfficialNapervilleIL)

**eNews:** [naperville.il.us/enews](http://naperville.il.us/enews)

**Naperville Connected Editor:** 630-420-6093

**General City Phone Number:** 630-420-6111

**Office of the Mayor:** 630-420-6018

**Office of the City Council:** 630-548-2983

**City Manager's Office:** 630-420-6031

**Emergency Ambulance, Fire and Police:** 911

**Non-Emergency Police:** 630-420-6666

**Non-Emergency Fire:** 630-305-5900

**Electric, Street Light, Water & Sewer**

**Problems:** 630-420-6060

**WCNC Government Access TV:**

Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99

**Mayor:** Scott A. Wehrli

**City Council:** Jennifer Bruzan Taylor, Ian Holzhauer, Patrick Kelly, Paul Leong,

Allison Longenbaugh, Josh McBroom, Dr. Benjamin M. White and Nate Wilson

**City Manager:** Doug Krieger