



# Naperville Connected

## New Utility Bill Design is Here

Naperville began mailing newly designed utility bills to customers who receive them by mail in June. It features a cleaner, fresher design, making understanding billing details and managing payments easier. Key features include:

- **Better organization.** The account number and total balance owed are easier to find, with all relevant information in one area in the upper right corner.
- **Easy to find contact information.** The in-person and call center hours are now printed on the bill. Residents can also find City-related news in the new message center space.
- **Enhanced clarity and understanding.** Electric and water meter readings for the current billing cycle are now separate from the breakdown of standard monthly fees, making it easier to decipher between utility consumption and billing details.
- **More resources.** The second page now includes a variety of helpful resources including bill payment options, how to add or disconnect services or change your contact information, how to view and understand your utility usage throughout the month and information about commonly used City services.

The new design will be rolled out to e-bill customers in three to six months. Visit [naperville.il.us/utilityservices](http://naperville.il.us/utilityservices) for a guide on how to read your new bill and contact information for the Finance Department.

## Mosquito Abatement is Underway

To help control the mosquito population, City crews remove standing water and treat ponds, marsh areas and catch basins to target mosquitoes in the larval stage. Crews also monitor and test 11 mosquito traps set Citywide to evaluate the effectiveness of larval control, provide early warnings for rising adult populations and test for West Nile Virus. When necessary, the City sprays to control the adult mosquito population. The City only sprays as needed and uses the safest products available, as recommended by the EPA and CDC, to mitigate mosquito-borne disease outbreaks.

There are precautions you can take to avoid mosquito bites and reduce the number of mosquitoes around your home:

- Wear shoes, socks, long pants and a long-sleeved shirt between dusk and dawn.
- Apply insect repellent containing DEET to exposed skin when outdoors.
- Install tight-fitting window and door screens. Check for and repair any tears.
- Remove old tires, flower pots and buckets and change the water in birdbaths weekly.
- Clear debris from gutters, cut grass short, trim shrubbery and eliminate yard ruts and puddles.
- Aerate ornamental ponds or stock with larvae-eating fish.
- Use *Bacillus thuringiensis israelensis* (BTI) in standing water around your home.

For more information, visit [naperville.il.us/mosquitocontrol](http://naperville.il.us/mosquitocontrol).

## Olmec Trails: Culture and Legacy Exhibit

The City of Naperville is excited to partner with the Alliance of Latinos Motivating Action in the Suburbs (ALMAS), the DuPage Hispanic Alliance, the Naperville Public Library and the Naperville Sister Cities Foundation to host two sculptures from the Olmec Trails: Culture and Legacy exhibit. The “Olmec Trails: Culture and Legacy,” an outdoor exhibit featuring hand-painted, large-scale renditions of iconic Mesoamerican sculptures, will be displayed this summer and fall throughout DuPage County. The expansive exhibition highlights the culture of the ancient Olmec civilization in a fresh and accessible way. “Olmec Trails” pays tribute to the indigenous roots of Mexican heritage and brings attention to the importance of public art by showcasing the immense talent of more than 30 contemporary artists across North America.

One statue is displayed at the Nichols Library in downtown Naperville and the second at the 95th Street Library in south Naperville. To assist with project expenses, the City received a \$2,500 grant from Arts DuPage and JCS Arts, Health and Education Fund of the DuPage Foundation, a \$1,000 donation from the Naperville Public Library and a \$6,500 donation from the Special Events and Community Arts (SECA) Commission.

A ribbon cutting will take place in July. For more information about this exciting exhibit, visit [naperville.il.us/olmec](http://naperville.il.us/olmec).

## National Night Out Kick-off Event is Aug. 5

National Night Out is Tuesday, Aug. 6, but to kick off this annual event, the City of Naperville and the YMCA are teaming up to host an event and outdoor movie night on Monday, Aug. 5. Starting at 6:30 p.m., stop by the Fry Family YMCA, 2120 W. 95th St., for free family fun.

Enjoy activities for all ages, including a magic show, bounce house, police touch-a-truck and giveaways. Disney’s “Lilo & Stitch” begins at sunset. Bring a chair or blanket to enjoy the film. Food will be available for purchase from food trucks, and free popcorn will be available during the movie while supplies last. For more information, visit [naperville.il.us/nno](http://naperville.il.us/nno).

## Naperville Entrance Sign Survey

The City has identified and beautified specific entrances into Naperville and its downtown area for several years by upgrading lighting, signage, landscaping and other aesthetics, including banners and fencing. Before moving forward with future efforts, the City is asking residents to take a survey to gauge the community’s feedback on what’s been done.

The survey will open on Monday, July 1. Please take a few minutes to visit the survey and complete the questions at [bit.ly/entrance-sign-survey](http://bit.ly/entrance-sign-survey). Honest, constructive feedback will help staff understand the community’s perception of these improvements. The survey will close at on Friday, Aug. 16.

## A Safer Naper: Prevent Vehicle Burglaries

This month, the Naperville Police Department Safer Naper program focuses on vehicle burglary prevention and education. In 2023, there were 140 reported motor vehicle burglaries in Naperville, **78% of which were unlocked vehicles**. Please do your part to protect your vehicle.

### Do:

- Lock your doors.
- Close windows and sunroofs.
- Take your valuables with you or place them out of sight.
- Park in well-lit areas.

### Don't:

- Leave your purse or wallet in your car.
  - Keep possessions in plain view.
  - Hide objects under seats. This is the first place burglars check.
  - Cover items on the seat or floorboard. Blankets or clothing are clues to thieves that items may be hidden underneath.
  - Leave any important documents in your car that contain personal information.
  - Hide a spare key in your car; thieves know where to look.
- Learn more at [naperville.il.us/asafernaper](http://naperville.il.us/asafernaper).

**Animal Control Tip.** The Humane Society of the United States reports that the inside of a car can reach 99 degrees within 10 minutes on an 80-degree day. Naperville's ordinance states that animals cannot be in vehicles if the inside temperature is over 80 degrees. Naperville Animal Control encourages owners to leave pets at home during warmer months. If you see a dog in a parked vehicle, you can contact the Naperville Police Department non-emergency line at 630-420-6666.

## 2024 Naperville Budget Book Wins Award

The City's 2024 budget book received a Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA) earlier this year. This recognition honors our annual budget document, as meeting GFOA's criteria as a policy document, financial plan, operations guide and communications device. We're proud to be counted among the over 1,700 participants in this program who are improving the quality of government budgeting.

View the book at [bit.ly/2024NapervilleBudget](http://bit.ly/2024NapervilleBudget).

## Healthy, Wealthy & Wise Senior Conference

The 2024 Healthy, Wealthy & Wise Senior Conference, presented by the Naperville and Lisle Townships TRIAD in partnership with the City of Naperville, will take place from 8:30 a.m. to noon on Friday, Sep. 6, at the Naperville Municipal Center, 400 S. Eagle St. This year's event, designed for older adults, features two informative sessions, resources and free blood pressure screenings.

Christine M. Palumbo, an award-winning registered dietitian and Naperville native, will discuss "Staying Sharp: What You Can Do To Maintain Your Memory." Motivational speaker Jacqueline Sander will talk about "Positive Aging: Be in the Driver's Seat of Your Aging Journey."

Admission is free, but space is limited. Advance registration is required and opens on Aug. 1. Organizers will provide a complimentary boxed lunch to registered participants. For more information, please visit [naperville-lisle-triad.org](http://naperville-lisle-triad.org).

**GOVERNMENT MEETINGS:** Meeting locations and how to listen and participate are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at [naperville.il.us](http://naperville.il.us) or scan the QR code below to access the calendar directly and for information



about any changes or meeting cancellations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar).

## Apply to Be a Senior Task Force Member

Naperville's Senior Task Force is looking for new members. This group helps serve the unique needs of the City's senior population by collaborating with service providers in the area, raising awareness of available resources and developing recommendations to address local needs.

The Senior Task Force meets at 6 p.m. on the second Tuesday of each month in the Naperville Employee University (NEU) room on the lower level of the Naperville Municipal Center, 400 S. Eagle St. Application information is available at [naperville.il.us/seniortaskforce](http://naperville.il.us/seniortaskforce).

## Water Conservation: Save Water at Home

Water conservation is essential to preserving our planet's resources and ensuring a sustainable future. By making small changes in our daily routines, we can significantly reduce water waste and contribute to a healthier environment. Here are some practical tips for conserving water at home:

- **Find and fix leaks promptly.** A dripping faucet or a running toilet can waste hundreds of gallons of water each month. Regularly check for and repair any leaks to prevent water loss.
- **Install water-efficient fixtures.** Consider upgrading to low-flow shower heads, faucets and toilets. These fixtures reduce water usage without sacrificing performance, helping you save water and money on your utility bills.
- **Consider native landscaping.** Turf grass lawns require regular watering and maintenance and do nothing to enhance biodiversity on your property. Consider slowly replacing your lawn with native plants. Their deep roots minimize the need for regular watering, control erosion, improve stormwater absorption and support native pollinators.
- **Maximize appliances.** To maximize water efficiency, run these appliances only when they are full. Adjust the settings to match the load size for smaller loads.
- **Shorten showers.** Reducing your shower time by just a few minutes can save gallons of water each day. Turning off the water while you brush your teeth or shave also makes a big difference.
- **Water plants wisely.** Water your garden early in the morning or late evening to minimize evaporation. Water at the base of the plant and don't get the leaves wet to prevent leaf scorch and mildew. Using a drip irrigation system or collecting rainwater can further enhance water efficiency.

**Lawn sprinkling** is permitted from 6-10 a.m. and 6-10 p.m. Sprinklers can be used at odd-numbered addresses on odd-numbered days of the month, and even-numbered addresses on even-numbered days of the month. Questions? Contact the Water Utility at 630-420-6137.

**Official City Website:** [naperville.il.us](http://naperville.il.us)

**Naper Notify:** [napernotify.com](http://napernotify.com)

**Meetings:** [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar)

**Help Center:** Click Help Center at [naperville.il.us](http://naperville.il.us)

**Facebook:** [facebook.com/NapervilleIL](https://facebook.com/NapervilleIL)

**X:** [x.com/NapervilleIL](https://x.com/NapervilleIL)

**YouTube:** [youtube.com/OfficialNapervilleIL](https://youtube.com/OfficialNapervilleIL)

**eNews:** [naperville.il.us/enews](http://naperville.il.us/enews)

**Naperville Connected Editor:** 630-420-6707

**General City Phone Number:** 630-420-6111

**Office of the Mayor:** 630-420-6018

**Office of the City Council:** 630-548-2983

**City Manager's Office:** 630-420-6031

**Emergency Ambulance, Fire and Police:** 9-1-1

**Non-Emergency Police:** 630-420-6666

**Non-Emergency Fire:** 630-305-5900

**Electric, Street Light, Water & Sewer**

**Problems:** 630-420-6187

**WCNC Government Access TV:**

Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99

**Mayor:** Scott A. Wehrli

**City Council:** Jennifer Bruzan Taylor, Ian Holzhauer, Patrick Kelly, Paul Leong,

Allison Longenbaugh, Josh McBroom, Dr. Benjamin M. White and Nate Wilson

**City Manager:** Doug Krieger