



# Naperville Connected

## **Important Election Information**

### General Consolidated Election

Tuesday, April 1

### Early Voting for DuPage and Will Counties

Monday, March 17, through Monday, March 31

Early voting takes place at the Naperville Municipal Center, 400 S. Eagle St. Voters should park in the upper-level parking lot and enter through the main lobby doors near the fountain.

For more details, including voting times, visit [naperville.il.us/voting](http://naperville.il.us/voting).

## **Tree Sale & Rain Barrel/Composters Purchases**

Naperville's annual Arbor Day Tree Sale begins online at 8 a.m. on Monday, March 17. The sale ends at 5 p.m. on Wednesday, April 16, or when all trees are sold. New this year, all tree orders must be placed through Resident Access, the City's new payment portal. For more information about the sale, details about the available trees, and a link to Resident Access to make your purchase during the sale, visit [naperville.il.us/arbordaytreesale](http://naperville.il.us/arbordaytreesale).

A drive-thru tree pick up will take place from 8 a.m. to 1 p.m. on Saturday, April 19, at the Public Works Service Center, 180 Fort Hill Dr. Customers must schedule a pick-up timeslot on the online calendar immediately after completing their order. Orders that do not have a scheduled pick up within 24 hours of purchase will be canceled. Please ensure the email you list in your pick-up registration is valid.

Back again this year, rain barrel and composter purchases received by April 10 through mail, or online by April 14, may be picked up during the tree sale drive-thru. A portion of the sales will be donated to The Conservation Foundation. Orders must be placed through the Upcycle Products website, available on the tree sale webpage at [naperville.il.us/arbordaytreesale](http://naperville.il.us/arbordaytreesale). Please note, the home delivery option is only for rain barrels and composters purchased through Upcycle. There is no home delivery option for tree sale purchases.

## **Monthly Dementia Caregiver Support Group**

Dementia Friendly Naperville and the Naperville Senior Task Force are helping build a support system for people living with dementia and their care partners. Naperville's Dementia Caregiver Support Group participants talk through issues and concerns, and learn about community resources. Facilitators are trained through the Alzheimer's Association of Illinois.

The support group meets from 1 to 2 p.m. on the fourth Tuesday of every month at the 95th Street Library, 3015 Cedar Glade Dr. RSVP by emailing [DementiaFriendlyNaperville+info@gmail.com](mailto:DementiaFriendlyNaperville+info@gmail.com). Questions? Contact Lisa Kirchner at 630-710-7502.

## **2024 Naperville Crime Statistics**

Awareness is a key factor in the overall safety of a community. Residents who understand local crime trends are more likely to stay alert, report suspicious activity, and take steps to stay safe.

For that reason, the Naperville Police Department recently released a summary of crime and incident data reported between Jan. 1 and Dec. 31, 2024.

Crimes against persons made up approximately 25% of total crimes reported in Naperville in 2024. The vast majority (approximately 91%) of crimes against persons reported in Naperville fell into the categories of intimidation and simple assault, which includes altercations and incidents (including domestic crimes) that don't involve weapons or serious injuries.

The majority (approximately 64%) of Naperville's reported crimes in 2024 were classified as property crimes, most of which were theft, fraud and vandalism.

For the complete report, visit [naperville.il.us/npd](http://naperville.il.us/npd).

## **Yard Waste Collection Resumes March 17**

Yard waste collection begins on Monday, March 17, allowing for easy disposal of landscape waste on each resident's regular garbage day through mid-December.

To participate, place grass, weeds, small branches, twigs and leaves in 32-gallon paper yard waste bags, or tie branches less than 3 inches in diameter into bundles up to 4 feet long and 2 feet wide, then secure each bundle with biodegradable twine. Residents must attach a yard waste sticker to each bag or bundle placed at the curb for collection. Stickers cost \$2.75 each and are for sale at several Naperville hardware and grocery stores or from the Finance Department at the Naperville Municipal Center, 400 S. Eagle St.

For more details, visit [naperville.il.us/yardwaste](http://naperville.il.us/yardwaste).

## **Ideas for a Sustainable Start to Spring**

If you're looking for opportunities to be more eco-conscious this season, you may wish to mark these dates on your calendar:

### **DuPage River Sweep**

Participate in The Conservation Foundation's 34th annual DuPage River Sweep. Volunteers will remove debris along the DuPage River to improve water and shoreline quality. The event will take place from 9 a.m. to noon on Saturday, April 19. Volunteers must register at [bit.ly/river-sweep-registration](http://bit.ly/river-sweep-registration) by April 5. Registered participants will be assigned a liaison who will provide supplies and guidance. For questions, call The Conservation Foundation at 630-428-4599 or email [aphillips@theconservationfoundation.org](mailto:aphillips@theconservationfoundation.org).

### **Electric Lawn Equipment Rebate**

Naperville's electric lawn equipment rebate will reopen on April 1, offering \$50 rebates to eligible residents who purchase a battery-powered electric lawn mower, snow blower, leaf blower, trimmer, edger or manually powered reel lawn mower. Rebates are available on a first-come, first-served basis. Find more information at [bit.ly/electric-lawn-rebate](http://bit.ly/electric-lawn-rebate).

## A Safer Naper: Burglary Prevention

Whether you are traveling out of town for spring break or running to the grocery store, knowing your property is safe while you are away brings peace of mind. This month, the Naperville Police Department aims to make Naperville “A Safer Naper” by sharing information with residents on burglary prevention.

In 2024, there were 57 residential burglaries in the City of Naperville. Make your home a tougher target for burglars by always locking doors and windows, closing garage doors, and keeping exterior lights on from dusk until dawn. Reducing opportunities for concealment or easy entry (such as trimming landscaping, installing a camera system and using a secondary locking system on rear doors) offers an extra layer of prevention.

Learn more about burglary prevention at [naperville.il.us/asafernaper](http://naperville.il.us/asafernaper).

## April 12: Free Shred Event at Centennial Beach Lot

Approximately 17 million people are victims of identity theft each year. Identity theft is a crime in which a thief steals personal information, such as a full name or Social Security number, to commit fraud.

One way to reduce your risk of becoming an identity theft victim is to shred sensitive documents and personal information. The Naperville Police Department, in partnership with the Naperville Park District, is sponsoring a free shred event from 8 to 11 a.m. on Saturday, April 12, at the Centennial Beach parking lot, 500 W. Jackson Ave.

Please observe a limit of two banker-size boxes or bags per person and a limit of 15 pounds per box or bag. Remove metal and plastic binder rings/clips. Staples and paperclips can be left attached. Please stay in your vehicle as volunteers unload your boxes. Volunteers will shred the documents onsite. The service is available until the trucks are full.

## Attend the Annual Senior Housing Options Expo.

The Naperville-Lisle Triad, in conjunction with the City of Naperville and the Village of Lisle presents the ninth annual Senior Housing Options Exposition (SHOE). The event will take place from 5 to 7 p.m. on Thursday, April 24, and from 9 a.m. to noon on Friday, April 25, at Grace Pointe Church, 1320 E. Chicago Ave.

This free event features more than 50 agencies committed to helping seniors get the most out of their senior living experience. Learn more about home modifications for safety and convenience, downsizing, relocation, home sharing, assisted and independent living, transportation, property tax programs, and more.

Onsite parking, including accessible spaces, is available. Light refreshments will be provided. For more information on this event, visit [naperville-lisle-triad.org](http://naperville-lisle-triad.org).

**Animal Control Tip.** When walking your pets outdoors, please remember that pets must be leashed in public areas. Loose animals can be injured by vehicles or other animals. To report chronically loose pets, or to inquire about how to keep your pets safe in your yard, contact Animal Control at 630-420-6178 or [animalcontrol@naperville.il.us](mailto:animalcontrol@naperville.il.us).

**GOVERNMENT MEETINGS:** Meeting locations and directions for listening and participating are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at [naperville.il.us](http://naperville.il.us) or scan the QR code below to access the calendar directly, as well



as for information about any changes or meeting cancelations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar).

## Important Information about your Drinking Water

### Special Notice for Naperville Community: Availability of Monitoring Data for Unregulated Contaminants

Our water system is sampled for a series of unregulated contaminants. Unregulated contaminants are those that don't yet have a drinking water standard set by the Environmental Protection Agency (EPA). The purpose of monitoring for these contaminants is to help the EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that this data is available.

If you are interested in examining the results, please contact Lisa McNames at 630-420-6121 or visit 3712 Plainfield Naperville Rd. This notice is being distributed by the City of Naperville Water System, Water System ID#: IL0434670.

## New Net Metering Policy for Solar Customers

The City's Net Metering policy outlines how solar customers receive compensation for the electricity they produce and supply to the power grid. Updates to the policy take effect April 1, requiring all solar customers to sign a new Interconnection Agreement. The updated agreement is available on the City website at [naperville.il.us/solar-panel](http://naperville.il.us/solar-panel).

If you have questions about the new policy, please contact Ben Hendron at [hendronb@naperville.il.us](mailto:hendronb@naperville.il.us) or Vince Amaria at [amariv@naperville.il.us](mailto:amariv@naperville.il.us).

## Update Your City Contact Information

Has it been a while since you set up your utility account? Did your phone number recently change? Consider checking to make sure your contact information with the City is up-to-date. Whether you have a Naperville utility account, subscribe to Naper Notify notifications, or are an Empower user, it's important to maintain accurate contact information. Updating your contact details helps ensure you receive information as quickly and efficiently as possible, especially in an emergency.

Here is a list of accounts you may have established with the City:

- **Water and electric utility bills:** [naperville.il.us/utilityservices](http://naperville.il.us/utilityservices)
- **Empower:** [naperville.il.us/empower](http://naperville.il.us/empower)
- **Naper Notify:** [naperville.il.us/napernotify](http://naperville.il.us/napernotify)
- **Permitting, Plans and Licensing Portal:** [bit.ly/permit-portal](http://bit.ly/permit-portal)
- **Resident Access Payment Portal:** [naperville.il.us/general-billing](http://naperville.il.us/general-billing)
- **Help Center:** Access by clicking on "Help Center" at the top of the Naperville homepage ([naperville.il.us](http://naperville.il.us)).

If you need help accessing an account or have questions, please contact Naperville's Customer Care Center at 630-420-6060.

**Official City Website:** [naperville.il.us](http://naperville.il.us)

**Naper Notify:** [napernotify.com](http://napernotify.com)

**Meetings:** [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar)

**Help Center:** Click Help Center at [naperville.il.us](http://naperville.il.us)

**Facebook:** [facebook.com/NapervilleIL](http://facebook.com/NapervilleIL)

**X:** [x.com/NapervilleIL](https://x.com/NapervilleIL)

**YouTube:** [youtube.com/OfficialNapervilleIL](http://youtube.com/OfficialNapervilleIL)

**eNews:** [naperville.il.us/enews](http://naperville.il.us/enews)

**Naperville Connected Editor:** 630-420-6093

**General City Phone Number:** 630-420-6111

**Office of the Mayor:** 630-420-6018

**Office of the City Council:** 630-548-2983

**City Manager's Office:** 630-420-6031

**Emergency Ambulance, Fire and Police:** 911

**Non-Emergency Police:** 630-420-6666

**Non-Emergency Fire:** 630-305-5900

**Electric, Street Light, Water & Sewer**

**Problems:** 630-420-6060

**WCNC Government Access TV:**

Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99

**Mayor:** Scott A. Wehrli

**City Council:** Jennifer Bruzan Taylor, Ian Holzhauer, Patrick Kelly, Paul Leong,

Allison Longenbaugh, Josh McBroom, Dr. Benjamin M. White and Nate Wilson

**City Manager:** Doug Krieger