Naperville Connected

New Utility Bill Design Coming This June

Naperville utility customers can expect a cleaner, fresher design to their bills starting in June. Rest assured, all vital information regarding your electric and water usage and charges will remain accessible.

The updated appearance and layout of the bill feature better organization, making important information easier to spot. The new layout will enhance clarity and understanding, ultimately aiming to improve residents' comprehension of their utility consumption and billing details.

Starting with the June billing statement, the new design will be rolled out to all customers, including those receiving electronic bills. More information will be available in mid May on the City's website at naperville.il.us.

Connected in Color. Not only is your utility bill format changing in June, but we'll also be printing *Connected* in color on white paper starting with the June/July issue. Keep an eye out for this new look.

Practice Sustainable Lawn Care

Traditional methods of lawn care can cause unintended consequences to the environment. Consider implementing these practices for a lush and lovely landscape with a lower environmental footprint.

- Go electric. Traditional gas-powered lawn equipment isn't just noisy, it pollutes the air. Gas spills can contaminate our soil and water, harming local ecosystems. Consider replacing your gas-powered equipment with electric or battery-powered alternatives. You, your neighbors and the planet will all breathe a little easier.
- **Turn your trash into treasure.** Composting and applying your yard waste and food scraps to your landscaping can revitalize the soil and provide key nutrients to your plants for a healthier lawn. Using natural fertilizers can save money and protect our natural resources.
- Avoid chemicals.Instead of applying chemical treatments, try using other non-toxic alternatives, handpicking weeds or mowing a bit higher to encourage greater lawn density.
- Fall in love with native plants. Consider replacing your turf lawn with native plants. While turf grass requires lots of mowing, fertilizing and water to stay healthy, selecting natives has many benefits. Native plants support pollinator populations, sequester carbon and reduce stormwater runoff. Once established, these plants can thrive on minimal maintenance and help your landscape spring to life!

Reminder: It's Brush Collection Season

The City provides free curbside residential brush collection for tree and shrub branches beginning in May. <u>The program</u> <u>is divided into five collection districts</u>, identified by your garbage collection day. Each district collection begins on Monday and takes one full week to complete. Brush must be placed on the parkway the Sunday before collection begins in each area. Crews will make only one pass in each neighborhood. <u>Brush that is put</u> <u>out after crews have passed will not be collected</u>.

Branches must measure between 3 and 8 feet in length and be no greater than 6 inches in diameter. Shorter lengths may be bagged or bundled and placed out on your garbage day with a yard waste sticker attached. Stack branches neatly on the parkway with cut ends toward the street. Branches along busy side streets or rear frontages will not be collected. Brush piles that are badly tangled will not be picked up. Crews may occasionally place large piles of brush in courts, cul-de-sacs and vacant property areas for collection within 48 hours.

Remove all roots, stumps and dirt. Brush piles containing nails, metal, stones, vines, willow whips, lumber, railroad ties, cornstalks, root balls or stumps will not be collected. If brush contains anything other than branches, it will not be collected. When crews cannot accept a pile, they'll attach a tag explaining why it was not collected. To view brush collection progress, visit naperville.il.us/ brushcollection for an interactive map.

Sign up for the Brush and Leaf Collection community notification category at napernotify.com to receive updates.

2024 Bulk Curbside Brush Collection Schedule		
Homes with garbage collection this day	Must put branches by the curb no later than	Branches will be collected once during
Monday	May 5	May 6 - 10
Tuesday	May 12	May 13 - 17
Wednesday	May 19	May 20 - 24
Thursday	May 27	May 28 - May 31
Friday	June 2	June 3 - 7

Nominations: 2024 Senior of the Year Award

The Naperville Senior Task Force seeks nominations for its Senior of the Year Award. This annual award is presented to an outstanding Naperville female and male resident who goes above and beyond to serve our community. These are "unsung heroes" whose contributions make life better for others.

Look for more information in the next *Connected* issue about how to nominate, key dates and more.

Holiday Schedule for Garbage and Recycling: Due to the Memorial Day holiday, there will be no garbage or recycling collection on Monday, May 27. Collection will be one day later for the remainder of the week. Friday collection areas will be picked up on Saturday, June 1. Additionally, the Environmental Collection Campus, located at 156 Fort Hill Drive, will be closed on Monday, May 27. Please contact the Public Works Service Center at (630) 420-6095 with questions.

A Safer Naper: Share the Road

With spring in full swing and school wrapping up soon, it's only a matter of time before Naperville's sidewalks and roadways are teeming with people out biking, playing and exercising. Whether you're out enjoying the sunshine in a vehicle, on a bicycle or on foot, it's important to remember that safety is everyone's responsibility.

This month, the Naperville Police Department's Safer Naper campaign focuses on tips to keep drivers, cyclists and pedestrians safe. For example, bicycles are allowed on the road but must obey all traffic control devices, such as traffic lights and stop signs. Motorists must allow 3 feet when passing bicyclists. Pedestrians should use signaled crosswalks when possible and use extreme caution when crossing at intersections without signals.

Learn more about sharing the road and pedestrian safety at naperville.il.us/asafernaper.

Welcome Sign Survey Coming Soon

For the last several years, the City has been working on lighting upgrades, signage, fencing and other landscape improvements near major entrances to Naperville, including the Rt. 59 pedestrian bridge, Plainfield/Naperville Road and 103rd Street. This program to create natural landscapes will enhance properties while contributing to sustainability efforts.

Recent projects included signage and landscape improvements at Washington Street and Royce Road, fencing at Mill Street and landscape improvements on Washington Street near the train tracks. In 2024, projects will continue to include signage and landscape improvements around other entrances to the City.

The City will soon be looking for feedback from residents about these recent improvements as well as constructive feedback for future improvements/signage. This survey will be ready for launch soon. Your input matters so stay tuned for more details.

May is Electrical Safety Month

Safe Electricity offers these electrical safety tips to help you stay safe around electrical appliances.

- Don't sleep or lounge in bed with a cell phone or other device that is charging. This may cause burns to the skin or it can cause bedding to ignite.
- Use the original charging components that came with your cell phone or other electronics. Using inexpensive, generic chargers with your electronics can cause injury from shocks or burns or start a fire.
- Don't overload outlets or circuits. Drawing too much power can damage your electronics or your home's wiring and may start a fire.
- Don't leave portable heaters unattended or around small children or pets, and do not place flammable items near or on a space heater.
- Test your ground fault circuit interrupter (GFCI) buttons once a month.
- Don't ignore odd electrical symptoms in your home. Flickering lights, warm or discolored outlets, frequently tripped circuits or fuses or smoky odors may indicate problems with your home's electricity. Consult a qualified electrician. For more information, visit SafeElectricity.org.

Official City Website: naperville.il.us Naper Notify: napernotify.com Meetings: naperville.legistar.com/Calendar Facebook: facebook.com/NapervillelL X, formerly known as Twitter: twitter.com/ NapervillelL YouTube: youtube.com/OfficialNapervillelL eNews: naperville.il.us/enews Naperville Connected Editor: 630-420-6707 General City Phone Number: 630-420-6111 Office of the Mayor: 630-420-6018 Office of the City Council: 630-548-2983 City Manager's Office: 630-420-6031 Emergency Ambulance, Fire and Police: 9-1-1 Non-Emergency Police: 630-420-6666 Non-Emergency Fire: 630-305-5900 Electric, Street Light, Water & Sewer Problems: 630-420-6187

GOVERNMENT MEETINGS: Meeting locations and how to listen and participate are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at naperville.il.us or scan the QR code below to access the calendar directly and for information



about any changes or meeting cancelations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at naperville. legistar.com/Calendar.

National Night Out is Back

Aug. 6 will be the City's 28th annual National Night Out. Naperville joins communities nationwide to participate in this event that promotes police-community partnerships and enhances neighborhood comradery. National Night Out is a great opportunity to get to know your neighbors and City personnel.

Registration is open for local neighborhood events. Previous neighborhood events have included block parties, parades, ice cream socials and more. Employees from the Naperville Police and Fire Departments, Electric and Water Utilities, Public Works, Animal Control and the Naperville Park District Police will visit many of the registered events.

Bring the whole family to a free National Night Out kick-off event at 6 p.m. Monday, Aug. 5 at the Fry Family YMCA, 2120 95th St. Enjoy activities, a bounce house, giveaways, a police touch-a-truck and food trucks, followed by popcorn and a movie at sunset. Bring your own chairs or watch the movie from your vehicle.

For additional information or to register your neighborhood for Naperville's National Night Out, visit naperville.il.us/nno.

Follow Us on Social Media

The City provides information to residents in many ways, including on social media. For residents who use social media, following these official City accounts can be a great way to keep up with timely programs, services and events.

Facebook

- NapervillelL
- NapervillePD
- NapervilleFireDepartment
- MayorWehrli

X (formerly Twitter)

- NapervillelL
- NapervillePD
- MayorWehrli

YouTube

OfficialNapervillelL

<u>Instagram</u>

- @chiefarres
- @mayorscottwehrli

LinkedIn

City of Naperville

Proper Mulching Tips. Mulch should be spread out in the shape of a saucer, not a mound, as is the common mistake. The saucer shape will hold and distribute rain water to a tree's roots more effectively. Mulch mounded up against a tree's trunk will cause bark rot, which makes the tree vulnerable to disease and insect problems. For more information, visit naperville.il.us/mulching.

WCNC Government Access TV: Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99
Mayor: Scott A. Wehrli
City Council: Jennifer Bruzan Taylor, Ian Holzhauer, Patrick Kelly, Paul Leong, Allison Longenbaugh, Josh McBroom, Dr. Benjamin M. White and Nate Wilson City Manager: Doug Krieger