



# Naperville Connected

## Convenient City Programs for Leaf Disposal

The City offers two programs to help dispose of fallen leaves this season: bulk curbside leaf collection and free bagged leaf and yard waste collection.

### Bulk Curbside Leaf Collection

Bulk curbside leaf collection runs from Monday, Oct. 21, through Wednesday, Nov. 27, pending unforeseen circumstances or early winter weather. Leaf collection cycles begin on Oct. 21, Nov. 4 and Nov. 18.

To participate, rake leaves into the street by 6 a.m. on the first day of each collection cycle. Crews will collect leaves in front of each home once during each cycle. Please rake leaves away from storm drains to prevent flooding and do not place anything other than leaves in the piles.

Visit [naperville.il.us/leafcollection](http://naperville.il.us/leafcollection) to learn more about the program. Click on the Read The Story button to be directed to a webpage that describes the process including timing, transport details and program improvements.

### Free Bagged Leaf and Yard Waste Collection

There's no need to place yard waste stickers on your bagged leaves and yard waste during the annual free bagged leaf and yard waste collection period, which takes place Monday, Nov. 4, through Friday, Dec. 13. Simply put bags of yard waste at the curb on your regular garbage day and crews will collect them. If you're putting out branches or other yard waste tied into bundles, these always require a sticker.

**All yard waste collection ends for the season on Dec. 13, 2024, and resumes on March 17, 2025.** At that time, yard waste stickers will again be required on all bagged and bundled yard waste. The City encourages residents to mulch and compost leaves as a sustainable way to improve the health of their lawns, gardens and the environment.

For details, visit [naperville.il.us/yardwaste](http://naperville.il.us/yardwaste).

**How to Prevent Itch Mite Bites.** Itch mites are tiny insects that feed on cicada eggs and other insect larvae. When handling leaves this fall, it's important to take precautions:

- Wear long sleeves, pants, gloves and a hat when working outside.
- Tuck pants into socks to prevent mites from getting to your skin.
- Avoid shaking leaves, as this can release mites into the air.
- After being outdoors, put your clothes in the laundry and take a shower immediately to wash away mites that may have landed.

## Help Shape Naperville's Public Art Future

Naperville invites you to participate in a brief survey to help shape the future of public art in the community. Whether you're an art enthusiast or simply appreciate the beauty of public art, your input is valuable! This quick and easy survey gathers feedback on public art preferences, desired locations and types of art to help develop Naperville's public art strategy.

The survey opens online at 8 a.m. on Tuesday, Oct. 1, and will close at 4 p.m. on Thursday, Oct. 31. To access the survey, visit [bit.ly/naperville-art-survey](http://bit.ly/naperville-art-survey).

## New E-Bill Password Requirements

The City's utility payment vendor implemented new password requirements in September to improve security and to comply with industry standards. Key changes include the e-bill webpage prompting customers to change their password every 90 days and stronger password requirements.

For added convenience, customers can enroll in autopay or bank draft. With autopay, customers can link a preferred payment method (e.g., checking account or credit card) to their account, and utility bills will be automatically deducted on the due date. Customers will receive email notifications about their bills but will not need to log in to pay. A bank draft is another convenient option. This involves receiving a paper bill in the mail, and the utility bill will be automatically deducted from the checking or savings account on the due date.

The new password policy does not affect customers using the one-time payment option. Customers will still receive a bill through regular mail but can pay a single bill or all of them online, one at a time, without linking a bank account to a utility bill account.

The City's e-bill webpage has instructions for complying with this change, including the new password requirements, password reset procedures and steps for enrolling in autopay or bank draft. If you have questions, please call customer service at 630-420-6059 or click Help Center at [naperville.il.us](http://naperville.il.us).

## Effective Oct. 1: Phone Payments Not Accepted

The City no longer accepts payment over the phone for **non-utility bills** such as permit and license fees, real estate tax stamps and resident cost-share programs. This change went into effect Oct. 1, for security and compliance purposes.

Please visit our website ([naperville.il.us](http://naperville.il.us)) to search for payment options for specific bill types or call our Customer Service Team at 630-420-6059 to discuss alternate payment options.

**Utility payments are not impacted** and can still be made over the phone by calling 877-831-6386.

## General Election Early Voting Information

Early voting for both DuPage and Will County residents will be available from Monday, Oct. 21, through Monday, Nov. 4, at the Naperville Municipal Center, 400 S. Eagle St. DuPage County residents *only* will have expanded early voting at the Municipal Center from Thursday, Sept. 26, through Saturday, Oct. 19. Voters should enter through the main lobby doors near the fountain. Will County voting will take place in the Community Services Department and DuPage County voting will take place in Meeting Rooms A and B. Find more voting information, including dates and times, at:

- **Municipal Center voting** — [naperville.il.us/voting](http://naperville.il.us/voting).
- **DuPage County** — [dupagecounty.gov](http://dupagecounty.gov).
- **Will County** — [willcounty.gov](http://willcounty.gov).

## A Safer Naper: Crime Prevention Month

Naperville is often recognized as one of the safest communities of its size in America, but it's not crime-free. In recognition of National Crime Prevention Month, October's Safer Naper topic emphasizes ways residents can stay informed about the types of crime occurring in Naperville and strategies to prevent becoming a victim.

In the first six months of 2024, 75% of motor vehicle burglaries and 62% of residential burglaries were no-force, meaning the burglaries were to unlocked cars and residences. Criminals also target garage door openers within vehicles. Removing or not displaying the opener, in addition to locking the doors, can help prevent these crimes. Remember to lock your vehicle (even if parked in the garage), close your garage door, and make sure your home is secure by locking doors and windows.

Other crime prevention strategies include practicing situational awareness and recognizing the red flags of common frauds and scams. Trusting your instincts, and reporting suspicious people and incidents, are also useful tactics in preventing crime.

Learn more at [naperville.il.us/asafernaper](http://naperville.il.us/asafernaper).

### Thinking about volunteering for a board or commission?

All vacancies are posted at [naperville.il.us/boards](http://naperville.il.us/boards). Residents may apply for any board/commission even if there is not a current vacancy. Click on the board/commission name that interests you and click on the "Apply" button. Before applying, view the Boards and Commissions Guide at [naperville.il.us/boards](http://naperville.il.us/boards).

### Vacancies on the Building Review Board:

There are currently two vacancies on the Building Review Board. Please note that these vacancies are in addition to vacancies being filled by student representatives.

The City seeks applicants with experience in construction, general contracting, life safety/fire science, structural engineering and concrete/masonry. The board investigates and makes recommendations on variance requests from the City's building codes. Members also review amendments and updates to building codes. The board typically meets on the third Wednesday of the month, as needed. To apply, visit [naperville.il.us/boards](http://naperville.il.us/boards) and click on "Building Review Board."

## Request Permission Online to Park Overnight

Naperville's Municipal Code (11-2A-8) prohibits the parking of any vehicle on city streets between 2 and 5 a.m. The Naperville Police Department enforces this ordinance proactively as resources allow and in response to complaints.

To request temporary permission to park a vehicle on a city street overnight, please call 630-420-6666 or visit [naperville.il.us/parkingenforcement](http://naperville.il.us/parkingenforcement) to submit a request online. Motorists are limited to three requests per vehicle per month. You do **not** need to request temporary permission if:

- The driveway of the registered vehicle is visibly in the process of being replaced, repaired or seal coated.
- Your vehicle clearly displays a hangtag issued by a homeowner's association (HOA) participating in the City's Overnight Parking Program and is parked in an area designated in the Municipal Code (11-1-Sch.XXX) as being exempt from the overnight parking ordinance.

For general inquiries about the overnight parking ordinance, please call 630-420-8833.

**GOVERNMENT MEETINGS:** Meeting locations and directions for listening and participating are noted on each upcoming meeting's agenda. Please refer to the Government Meetings calendar at [naperville.il.us](http://naperville.il.us) or scan the QR code below to access the calendar directly, as well



as for information about any changes or meeting cancellations. Watch City Council, Planning and Zoning Commission and Transportation Advisory Board meetings on WCNC (Astound – Ch. 6, AT&T U-verse – Ch. 99, or Comcast – Ch. 10) or stream at [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar).

**Coexist With Coyotes.** Learn how to deter coyotes and what to do if you encounter one at [bit.ly/coyotes-brochure](http://bit.ly/coyotes-brochure).

## Safety Tips for a Safe & Happy Halloween

Halloween season is here! While there is no Naperville ordinance designating official trick-or-treating hours on Oct. 31, the Naperville Police Department recommends that young children stop trick-or-treating when it begins to get dark and that older children finish by 8 p.m. Stay safe with these tips:

### Adults

- Turn on porch or exterior lights to welcome trick-or-treaters.
- Don't give out homemade or unwrapped treats to children. Inspect all candy and discard anything homemade or unwrapped that your children collect.
- Call 911 immediately to report any suspicious activity.
- For a list of registered sex offenders, visit [naperville.il.us/npdinvestigations](http://naperville.il.us/npdinvestigations).

### Teens and Kids

- Choose flame-retardant costumes. Avoid long fabric to prevent trips. Wear light colors or put reflective tape on costumes to be seen more easily.
- Avoid costumes that are overly scary or threatening and costumes with weapons.
- Don't go inside anyone's home. Always remain on the porch.
- Don't accept rides from anyone, including someone you know, without checking first with a trusted adult.
- Look both ways before crossing the street and cross at corners only. Don't take shortcuts through backyards, alleys or parks.
- Don't eat any treats until they have been inspected.

## Final Silver CPR Classes of the Year

Take advantage of this year's final free Silver CPR classes hosted by the Naperville Senior Task Force. Seniors receive training in basic CPR skills, the use of an automated external defibrillator and choking intervention. Silver CPR classes are taught in a relaxed setting by the Naperville Fire Department. Classes are scheduled for 10 a.m. and 12:30 p.m. on Wednesday, Nov. 20, at the A. George and Patricia Pradel Safety Town of Naperville, 1320 Aurora Ave. Register for one of the classes:

- **Nov. 20, 10 to 11:30 a.m.:** [bit.ly/silvercpram](http://bit.ly/silvercpram).
- **Nov. 20, 12:30 p.m. to 2 p.m.:** [bit.ly/silvercprpm](http://bit.ly/silvercprpm).

For more information, email [silvercpr2024@gmail.com](mailto:silvercpr2024@gmail.com).

**Animal Control Tip.** Let dogs be "nosey." Letting dogs sniff different objects and interpret that information can reduce the risk of cognitive decline. Studies also show that sniffing can lower a dog's pulse rate and cortisol (i.e., the stress hormone) levels, creating a feeling of calm.

**Official City Website:** [naperville.il.us](http://naperville.il.us)

**Naper Notify:** [napernotify.com](http://napernotify.com)

**Meetings:** [naperville.legistar.com/Calendar](http://naperville.legistar.com/Calendar)

**Help Center:** Click Help Center at [naperville.il.us](http://naperville.il.us)

**Facebook:** [facebook.com/NapervilleIL](http://facebook.com/NapervilleIL)

**X:** [x.com/NapervilleIL](https://x.com/NapervilleIL)

**YouTube:** [youtube.com/OfficialNapervilleIL](http://youtube.com/OfficialNapervilleIL)

**eNews:** [naperville.il.us/enews](http://naperville.il.us/enews)

**Naperville Connected Editor:** 630-420-6707

**General City Phone Number:** 630-420-6111

**Office of the Mayor:** 630-420-6018

**Office of the City Council:** 630-548-2983

**City Manager's Office:** 630-420-6031

**Emergency Ambulance, Fire and Police:** 911

**Non-Emergency Police:** 630-420-6666

**Non-Emergency Fire:** 630-305-5900

**Electric, Street Light, Water & Sewer**

**Problems:** 630-420-6060

**WCNC Government Access TV:**

Astound – Ch. 6, Comcast – Ch. 10, AT&T U-verse – Ch. 99

**Mayor:** Scott A. Wehrli

**City Council:** Jennifer Bruzan Taylor, Ian Holzhauer, Patrick Kelly, Paul Leong,

Allison Longenbaugh, Josh McBroom,

Dr. Benjamin M. White and Nate Wilson

**City Manager:** Doug Krieger