

A Bright Idea



62,000 Customers • 103 Employees • Outstanding Reliability
Community Owned Public Power Utility

Naperville owns its electric utility



Naperville has owned its Electric Utility since 1899, celebrating 125 years of reliability and continuous improvement, bringing power to more than 62,000 customers each month.

Features of your locally-controlled utility:

106,761,299 kilowatt hours of electricity were purchased in September 2024.

Naperville buys its electricity through the Illinois Municipal Electric Agency (IMEA).

95% of Naperville's electric infrastructure is underground.

This increases reliability because it is less prone to weather and other damage versus overhead.

Naperville residents enjoy competitive electric rates.

Naperville's Electric Utility is at the forefront of new technologies designed to keep the power on and to respond to outages more quickly.



Shedding some light on reliability

Naperville recorded 122 outages from July 2024 to September 2024. The breakdown of causes are:

TOTAL MILES OF ELECTRICAL CABLE

1,269 miles

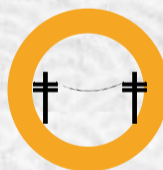
Underground

1,166 miles

Overhead

103 miles

If all this electrical cable were laid end-to-end, it would stretch as far as Billings, Montana.



10

Overhead Equipment Failure



3

Trees



21

Weather



16

Birds, Animals, Snakes, etc.



57

Underground Equipment Failure



11

Human/Unknown



0

Supply to City



4

Vehicle



In September 2024, Naperville residents could expect to be without power for only 22.65 minutes per year.

