

A Bright Idea



63,800 Customers • 106 Employees • Outstanding Reliability
Community Owned Public Power Utility

Naperville owns its electric utility



Naperville has owned its Electric Utility since 1899, celebrating 125 years of reliability and continuous improvement, bringing power to more than 63,800 customers each month.

Features of your locally-controlled utility:

107,511,812

kilowatt hours of electricity were purchased in December 2024.

Naperville buys its electricity through the Illinois Municipal Electric Agency (IMEA).

95% of Naperville's electric infrastructure is underground.

This increases reliability because it is less prone to weather and other damage versus overhead.

Naperville residents enjoy competitive electric rates.

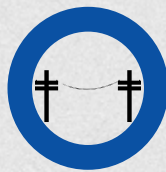
Naperville's Electric Utility is at the forefront of new technologies designed to keep the power on and to respond to outages more quickly.



Spotlight on reliability

Naperville recorded 145 outages from September 2024 to December 2024.

The breakdown of causes are:



12

Overhead Equipment Failure



3

Trees



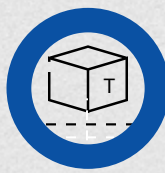
22

Weather



19

Birds, Animals, Snakes, etc.



67

Underground Equipment Failure



17

Human/Unknown/Other



0

Supply to City



5

Vehicle

TOTAL MILES OF ELECTRICAL CABLE

1,270 miles

Underground

1,167 miles

Overhead

103 miles

If all this electrical cable were laid end-to-end, it would stretch as far as North Port, Florida.



In December 2024, Naperville residents could expect to be without power for only 25 minutes per year.

