



# Program Guide

## Residential Air Source Heat Pump Rebate Program

Naperville is offering residential electric customers a high – efficiency Air Source Heat Pump rebate program for *replacement* units with a minimum Seasonal Energy Efficiency Ratio (SEER) rating of 16 or greater and a Heat Seasonal Performance Factor (HSPF) of at least 8.8. One rebate limit per household. Rebates will end when all funding is expended; projects purchased or installed in the fiscal year when all funding is expended will not be eligible for future incentives.

*100% complete applications with required documentation must be submitted within 120 days of installation.*

Mini-Split (Ductless) Heat Pumps are eligible for a Heat Pump incentive if they:

1. Serve the whole house (NOT A ROOM or ZONE),
2. Replace an existing HVAC system,
3. Are NOT New Construction, and
4. Meet all other eligibility requirements.

Incentives for qualifying replacement Air Source Heat Pump units (awarded via utility billing credit):

- \$500 – 16 SEER or 15.3 SEER 2 and 8.8 HSPF or HSPF2 7.5
- \$600 – 18 SEER or 17.2 SEER2 and 9.0 HSPF or HSPF2 of 7.7

\*Both SEER/SEER2 and HSPF/HSPF2 ratings must be met. If one rating qualifies for \$500 and the other rating qualifies for \$600, the \$500 award will be given.

\*If the AHRI certification has both SEER and SEER 2, and HSPF and HSPF2, the SEER and HSPF ratings will be used to calculate the incentive.

\*SEER/SEER2 and HSPF/HSPF2 ratings are obtained from the AHRI certificate and may differ from product literature depending on the combination of equipment installed (heat pump, coil, furnace).

Documentation must include (PDF or JPG formats only):

- A copy of your **dated, itemized, paid** purchase receipt.
- A .jpg or .pdf photo of Heat Pump outdoor unit's Model and Serial numbers.
- Proof of indoor coil and furnace model numbers (.jpg or .pdf photo of label, warranty registration, or indicated on invoice).
- Appropriate AHRI certificate with model #'s of new AC unit, Indoor cased coil, and Furnace this new AC unit is installed with. You can get this from you're your installer or by visiting <https://www.ahridirectory.org/>
  - Documentation proving SEER rating of Heat Pump unit.
  - Documentation showing the cooling capacity, heating capacity, and EER rating of each unit. Tip: Customers can get this information from the AHRI certificate (www.ahridirectory.org), their vendor, or owner's manual.
  - The Heating Seasonal Performance Factor (HSPF) of the air source heat pump.

For questions about the Residential Air Source Heat Pump rebate program contact Payton Schield at [SchieldP@naperville.il.us](mailto:SchieldP@naperville.il.us) or (630) 305-5357.